



MEDAILLE  

---

COLLEGE

School of Adult and Graduate Education  
Accelerated Learning Program

**Undergraduate  
Student Handbook**

September 2007

# Medaille College

[www.medaille.edu](http://www.medaille.edu)

## *Buffalo Campus*

18 Agassiz Circle  
Buffalo, New York 14214

(716) 880-2000  
1-800-292-1582

## *Amherst Campus*

30 Wilson Road  
Williamsville, New York 14221

(716) 631-1061  
1-888-252-2235

## *Rochester Campus*

100 Corporate Woods, Suite 200  
Rochester, New York 14623

(585) 272-0030  
1-866-212-2235

---

Program Name	Hegis Code
<b>Bachelor of Business Administration</b> Business Administration	0506
<b>Associate in Science in Business</b> Business	5001

This handbook has been prepared as part of and in conjunction with the Medaille College Policy Manuals, Volumes 1 through IX; detailed or background information on some of the policies and procedures covered in this manual may be found by referencing other volumes. Medaille College has made every effort to provide in this publication accurate, up-to-date information regarding the programs, policies, personnel, and activities of the College. However, changes are likely to take place during the life of this Handbook which cannot be foreseen, and errors may occur. The College cannot be held responsible for information which becomes outdated or is printed in error.

September, 2007

---

# TABLE OF CONTENTS

---

SECTION 1 - INTRODUCTION .....	3
SECTION 2 - PROGRAM DESCRIPTION .....	13
A. Program Summary .....	13
B. Admission Requirements .....	13
C. Graduation Requirements .....	16
D. General Education Requirements .....	17
E. The Curriculum: Course Descriptions .....	18
BBA Courses .....	18
ASB Courses .....	21
ASB/BBA Elective Courses .....	24
SECTION 3 - ACADEMIC ALTERNATIVES .....	25
A. Overview .....	25
B. Options .....	26
SECTION 4 - STUDENT SERVICES .....	29
A. Academic Advisement .....	29
B. Degree Completion Planning .....	29
C. Textbooks, Course Materials and Computers .....	30
D. Library Services .....	30
E. Student Services Centers .....	31
F. Student Activities .....	34
SECTION 5 - ACADEMIC POLICIES AND PROCEDURES .....	35
A. Program/Course Registration .....	35
B. Class Attendance .....	35
C. Study Groups .....	36
D. Responsibilities of Class Representatives .....	38
E. Course Waivers .....	39
F. Grade Reports and Transcripts .....	39
G. Grades .....	40
Academic Honors .....	40
H. Incompletes .....	41
I. Classroom and Study Group Behavior .....	41
J. Academic Grievance Procedure .....	41
K. Student's Right to Grade Appeal .....	42
L. Academic Integrity and Misconduct .....	42
M. Admission Status .....	43
N. Probation and Dismissal .....	44
O. Student Leave of Absence .....	44

P.	Student Withdrawal	44
Q.	Re-Entry Policy/Procedures	45
R.	Student Changes of Status	45
S.	Course Prerequisites.	45
T.	Concurrent Enrollment	46
U.	Registration for Additional Courses	46
V.	Graduation with Honors	46
W.	Student Opinion Survey	46
X.	Degree Application	47
Y.	Course Repeat Policy	47
Z.	Pass/Fail	48

SECTION 6 - GENERAL COLLEGE POLICIES . . . . . 49

A.	I.D. Cards	49
B.	Immunizations	49
C.	Smoking Policy	49
D.	Children on Campus	49
E.	Pets on Campus	50
F.	Contagious/Communicable Diseases	50
G.	Alcohol, Controlled Substances, Firearms, and Crime Prevention	50
H.	Disabled Students	50
I.	Intellectual Honesty	51
J.	Misconduct	51
K.	Bias-related Discrimination	52
L.	Sexual Harassment	52
M.	Student Complaint Procedure	53
N.	Academic Decorum	53
O.	Student Code of Conduct and Judicial Procedure	53
P.	Student's Right to Privacy	54
Q.	Emergency Calls	56
R.	Medaille e-mail	57
S.	Acceptable Use Policy	57

SECTION 7 - FINANCIAL OBLIGATIONS . . . . . 61

A.	Fee Structure	61
B.	Financial Aid	65
C.	Leave of Absence	67
D.	Student Acknowledgment	69
E.	Satisfactory Academic Progress Policy	70
F.	Refund Policy	72

---

# SECTION 1

## INTRODUCTION

---

Medaille College is committed to developing well-prepared, capable, forward-looking, and liberally educated women and men who go on to contribute productively in their careers and to live enriched lives. At Medaille, the learning experience includes a close, positive interaction between faculty and students which develops and promotes an atmosphere of dialogue and intimacy. Within Medaille's rigorous academic framework, the students will find broad opportunities for challenge and growth. Thus, the College seeks to stretch the minds of its students, stimulate their inquisitiveness, and encourage the realization of their full potential, both as scholars and as human beings.

In addition to the solid academic grounding the College offers, it seeks to bring together a richly diverse student body, composed of individuals of all races, creeds, ages and nationalities. Medaille fosters an atmosphere of mutual respect, in which members of the College community enrich each other through the sharing of a wide spectrum of backgrounds and develop a sense of responsibility to the community as a whole.

The registration of a student in this program signifies the assumption of obligations between the student and the College. It is an agreement on the student's part to fulfill the terms of the contract for the program and indicates acceptance of financial and general regulations of the College. This Student Handbook provides you with information related to the College's Accelerated Learning Program and corresponding policies and procedures. While every effort is made to provide accurate and current information, Medaille College reserves the right to change, without notice, statements in the Handbook concerning rules, policies, fees, curriculum, courses, calendar or other matters. Students enrolled at the College agree to comply with the College's rules and regulations and to accommodate any changes necessary.

## A Message from the President of Medaille College...

I am very pleased to welcome you to the Accelerated Learning Program of Medaille College. I congratulate you on your decision to continue your education in one of our programs.

I know that you will find that the accelerated curriculum, small classes, and excellent instruction create a learning environment that will stimulate you and support your learning objectives. Our faculty and staff are committed to helping you succeed.

We at Medaille are proud of our long tradition of serving the adult learner. The Accelerated Learning Program continues this tradition by providing an innovative, high quality learning experience specifically designed for the adult student.

I wish you great success in this program. Your experience will challenge you, enhance your skills, and advance your career opportunities. We are pleased that you have joined the Medaille Community.

Sincerely,

Richard T. Jurasek, Ph.D.  
President

## Greetings from the Academic Dean...

---

Welcome to the School of Adult and Graduate Education at Medaille College. Congratulations on making the choice to continue your education in our Accelerated Learning Program!

The Accelerated Learning Program was created especially to meet the needs of working adults. Medaille combines the convenience of small class sizes and personal attention with a high-quality educational experience that will prepare you to move up in your career.

Our programs focus on building strengths in five key areas: communication, ethics, technology, problem solving, and team skills. Using these five key themes as a foundation, the lessons you'll learn in the classroom are designed to help you meet the challenges you'll face in the real world.

Drawing upon the knowledge and experience of our faculty and the expertise of practitioners in the business world, Medaille is dedicated to providing you with the education that you need to succeed.

Best,

Judith M. Horowitz, PhD  
Dean, School of Adult and Graduate Education (SAGE)

# Medaille College History

---

Medaille College is a dynamic private, four-year college committed to serving the higher education needs of Western and Central New York and Southern Ontario. The College is located within the historic Olmsted Crescent in the heart of Buffalo, New York, with branch campuses in Amherst and Rochester. Known for its flexible delivery systems and its commitment to meeting individual student needs, Medaille offers graduate and undergraduate degrees through both day and evening programs.

Medaille College traces its roots to 1875, when it was founded by the Sisters of St. Joseph as an Institute to prepare teachers. In 1937, the Institute received an absolute charter from New York State, was named Mount St. Joseph Teachers College, and was chartered to grant baccalaureate degrees in Education. In 1968, the Sisters of St. Joseph, led by Alice Huber, SSJ, Ph.D., initiated a change in the charter which would create a new college, accessible to all men and women. The State granted this charter and Medaille College was born.

Over the decades, Medaille evolved into a diverse and vibrant institution. Enrollment grew steadily as programs expanded to include veterinary technology, business, criminal justice, and media/communications, as well as education and liberal studies. With the emergence of a significant adult student population, the advent of two branch campuses, the implementation of graduate programs, and the maintenance of a robust traditional undergraduate program, the College is positioned to meet the educational needs of Western New York.

The Accelerated Learning Program (ALP) began offering classes in 1997, establishing Medaille's first branch campus in Amherst, New York. Initially a business degree completion program for working adult students, the Program soon grew to incorporate associate and graduate degrees as well. In January 2002, the first Rochester ALP students attended classes at the Rochester Campus in Corporate Woods. Enrollment and programs continued to grow, until, in 2007, the Amherst Campus expanded to a new location on Wilson Road which houses the newly-formed School of Adult and Graduate Education (SAGE).

As one of the fastest growing colleges in the country, Medaille continues to serve as an exciting institution, providing outstanding educational programs for men and women.



# Medaille Mission and Goals

---

## Medaille Mission

Medaille College concentrates on excellence in teaching, with an emphasis on personal attention to its diverse student body. Its curriculum provides a solid liberal arts and sciences foundation with early access to career-oriented education. The faculty and all of those involved in the mission of education challenge students and themselves to the highest possible standards of achievement, but that challenge is balanced by support for every individual student and a concern that each one succeeds.

## Medaille Goals

### Goals for Student Development

- To foster an excellent and intellectually stimulating liberal arts and sciences program.
- To prepare students for meaningful and productive careers.
- To assist students in developing their personal and social growth.
- To develop social responsibility.
- To encourage cultural awareness.

### Goals for College Development

- To ensure excellence in academic endeavors and institutional management.
- To maintain and develop high-quality programs and services with the quality facilities required to support them.
- To continue to recruit and maintain student-oriented, professional faculty and staff.
- To ensure that Medaille's academic experiences are accessible to all qualified students.
- To recruit and retain a motivated, qualified and diverse student body.
- To continue to seek resources for the College.

### Goals for Community Development

- To work within the community to enhance the quality of life.
- To offer lifelong learning opportunities to the community through its various academic units and programs.
- To offer career-oriented programs and services which are responsive to the employment needs of the community.

## Accreditation

---

Medaille College is chartered by the Board of Regents of The University of the State of New York. It is accredited by the Commission on Higher Education of the Middle States Association of Colleges and Schools, 3624 Market Street, Philadelphia, PA 19104, (215) 662-5606. The Commission on Higher Education is an institutional accrediting agency recognized by the U.S. Secretary of Education and The Council for Higher Education Accreditation. The College's degree programs are registered by the New York State Education Department, Office of Higher Education, Cultural Education Center, Room 5B28, Albany, NY 12230, (518) 474-5851. Medaille College, through its Business Department, has the following degree programs accredited by the International Assembly for Collegiate Business Education (IACBE): the Master of Business Administration Degree; the Bachelor of Business Administration Degree; the Bachelor of Science Degree in Business Administration, in Financial Services, and in Sports Management; and the Associate in Science Degree in Business. Medaille College's Associate in Science Degree in Veterinary Technology is accredited by the American Veterinary Medical Association (AVMA). The College's memberships include the Commission on Independent Colleges and Universities, the Association of Governing Boards of Universities and Colleges, and The Council of Independent Colleges.

Medaille College is an affirmative action/equal opportunity employer. Further, it admits students of any race, color, national and ethnic origin, and age to all rights, privileges, programs, and activities generally accorded its students. In conformance with Title IX, 1972 Education Amendments, it does not discriminate on the basis of sex, race, color, handicap, national and ethnic origin, or age in the administration of its educational policies, admissions policies, scholarship and local programs, and athletic and other institutionally administered programs.

# The Accelerated Learning Program

---

## Mission

**Sharing in the mission of Medaille College, the Accelerated Learning Program provides high quality, non-traditional adult degree or certification programs. Based on Medaille's liberal arts and career-oriented programs, an Accelerated Learning Program education is structured around self-directed and collaborative learning situations, the meaningful integration of theory and practice, an emphasis on meeting individual student needs, and a commitment to innovative instructional methods and technology.**

Furthermore, we are dedicated to excellence in teaching and professional and student development, as well as to serving both the College and the community. The program is committed to the maximum development of its human resources - students and faculty - and strives to create an atmosphere characterized by inquiry, openness, and professionalism. We are actively engaged in providing high quality degrees that develop lifelong, pro-active, adult learning skills through applied instruction and in cultivating and sustaining partnerships with the academic, business, and public communities.

## Accelerated Learning Program Goals

- To provide a relevant and innovative education which prepares individuals for professional careers and lifelong learning.
- To develop in all students the interpersonal skills necessary for effective participation in teams and groups.
- To enhance the analytical, critical thinking, and decision-making skills of each individual student.
- To develop and cultivate a sense of purpose, responsibility, and ethical behavior among individuals.
- To enhance the student's written and spoken communication skills.
- To develop proficiency in the application of computer technologies.

# Non-Traditional Education in the Accelerated Learning Program

---

Five characteristics distinguish the Accelerated Learning Program's non-traditional education:

- A. *Acceleration*: The accelerated pace of the program places much of the learning responsibility with the student. Students are expected to spend considerable time each week preparing for class. Because courses run for only seven weeks, every meeting is important.
- B. *Cohort Learning*: We believe that adult students learn from shared experiences with other students as well as from textbooks and lectures. Classmates are an important component of the Accelerated Learning Program. Students should seek opportunities both to learn from classmates and to help them learn.
- C. *Facilitation*: The role of the instructor is to guide and stimulate the class; some courses will have little formal lecturing. Students are expected to be actively involved in the classroom learning environment.
- D. *Variety of Instructional Formats*: Teaching strategies include: seminars, small groups, experiential learning, simulations, presentations, and brainstorming. Case studies and research projects are used extensively.
- E. *Adult Learning*: In the Accelerated Learning Program, adult students are responsible for their own education. The role of staff and instructors is to facilitate students' exposure to learning experiences; students are responsible for assimilating the information. The program provides appropriate learning opportunities; students must decide how these opportunities will be used.

# Fundamentals of Accelerated Learning

---

Medaille College's Accelerated Learning Program designed our non-traditional education on these fundamental concepts:

- the use of academically qualified business professionals to teach courses which integrate theory and practice in a meaningful way;
- emphasis on an instructional model that uses small groups of experienced adults in collaborative learning situations to solve management problems;
- reliance on self-directed learning and highly motivated adult learners;
- a standardized sequence of courses and established curriculum that is regularly reviewed and updated by Medaille faculty and other business professionals;
- special emphasis on meeting individual student needs; and
- a commitment to innovation and non-traditional instructional methods and technology.

## Study Groups

Study groups are such an integral part of the Accelerated Learning Program's nontraditional learning environment that they warrant their own section in this Handbook. Students should carefully read through *ALP Guide to Collaborative Learning Teams*. Students meet half of their seat time requirement through study group meetings, which involve specific assigned tasks and outcomes. Attendance at study group meetings is required and study group assignments should be both significant and interactive. Study group activities account for a considerable portion of the student grade, yet each student must also demonstrate individual competence. Most study groups function as interpersonal support as well as an educational tool.



---

## SECTION 2

# PROGRAM DESCRIPTION

---

### A. Program Summary

Our Bachelors of Business Administration (BBA) degree is designed for working adults who have acquired learning through career experiences, professional or military schools, college or university courses, and in-service training.

Medaille's Accelerated Learning Program offers courses that relate theory to practice. Instructional methods include mini-lectures, seminars, case studies, role-playing, and simulations. Each four-credit course is a required component of the program and must be taken in sequence.

A method of assessing documented prior college-level learning is part of the program and credits awarded through the assessment process can be applied toward the degree requirements.

### B. Admission Requirements

Admission requirements for the **BBA PROGRAM** are as follows:

- a. A completed application for admission with a non-refundable application fee.
- b. Proof of high school graduation (e.g. diploma or transcript) or GED certificate.
- c. A minimum of 60 credits in transfer from an accredited institution of higher learning and/or credit earned through national testing programs, ACE military training evaluations, ACE-CCRS (American Council on Education College Credit Recommendation Services), or transcribed institutional assessment of documented learning.

In some circumstances, acceptance may be offered to a student with 54-59 transfer credits. Once a student has accumulated a total of 60 credit hours, his/her status will be reviewed by Student Services.

Medaille will accept up to 72 relevant credits from a two-year institution and 90 relevant credits from a four-year institution. Students enrolled in one of Medaille ALP's Dual Enrollment programs may be eligible to

transfer more than 72 credits. No more than 90 credits will be accepted as transfer credit. Acceptance of transfer credits is for admissions purposes only. A course-by-course evaluation must be done to insure specific graduation requirements are met.

- d. An overall grade-point average (GPA) of 2.0 on a 4.0 scale in previous college work for admission.

Grades of "D" will be accepted only as general or liberal arts and sciences electives (12 credit hour maximum) as long as a 2.0 GPA is maintained and each "D" grade can be balanced with an "A" or "B" from the same transcript.

In exceptional circumstances, a student with a GPA below 2.0 may be reviewed for admission. Before a transfer evaluation can be completed, a letter must be submitted to explain the reason for a grade-point average below 2.0. Grades of "D" will not be accepted for those students whose GPA falls below a 2.0 (refer to Section 5 M for additional information on admission status).

- e. Submission of **official** transcripts.
- f. Proof of immunization for individuals born on or after January 1, 1957.
- g. A typewritten essay of no more than 500 words explaining why the opportunities offered by Medaille's Accelerated Learning Program meet the applicant's educational needs at this point in his/her life.
- h. A current resume.
- i. Submission of two professional letters of recommendation from persons qualified to judge the applicant's professional expertise, character and capacity for college-level study (generally one recommendation should be from a work supervisor).
- j. Two years of full-time, post-secondary school work experience.
- k. Applicants whose native language is not English must demonstrate the ability to read, write and understand English and submit evidence of proficiency in English by scoring at least 550 (paper) or 213 (computer) on the Test of English as a Foreign Language (TOEFL).

An applicant with deficiencies in some of these areas may be offered admission.



Admission requirements for the **ASB PROGRAM** are as follows:

- a. A completed application for admission with a non-refundable application fee.
- b. Proof of high school graduation (e.g. diploma or transcript) or GED certificate.
- c. An overall grade-point average (GPA) of 2.0 on a 4.0 scale from previous college work for admission.

Grades of "D" will be accepted only as general or liberal arts and science electives (12-credit maximum) as long as a GPA of 2.0 is maintained and each "D" grade can be balanced with an "A" or "B" from the same transcript.

In exceptional circumstances, a student with a GPA below 2.0 may be reviewed for admission. Before a transfer evaluation can be completed, a letter must be submitted to explain the reason for a grade-point average below 2.0. Grades of "D" will not be accepted for those students whose GPA falls below a 2.0 (refer to Section 5 M for additional information regarding admission status).

- d. Admission of **official** transcripts (if applicable).
- e. Proof of immunization for individuals born on or after January 1, 1957.
- f. Two years of full-time, post-secondary school work experience.
- g. A typewritten essay of no more than 500 words explaining why the opportunities offered by Medaille's Accelerated Learning Program meet the applicant's educational needs at this point in his/her life.
- h. A current resume.
- i. Submission of two letters of recommendation from persons qualified to judge the applicant's professional expertise, character and capacity for college-level study (generally one recommendation should be from a work supervisor).
- j. Applicants whose native language is not English must demonstrate the ability to read, write and understand English and submit evidence of proficiency in English by scoring at least 550 (paper) or 213 (computer) on the Test of English as a Foreign Language (TOEFL).

An applicant with deficiencies in some of these areas may be offered admission. In some circumstances, students with 24+ credit hours may enroll in the ASB program. Upon completion of 32 credits, they can enter the BBA program, bypassing the second part of the ASB sequence.

## C. Graduation Requirements

Graduation from the College with the award of the appropriate degree will be granted upon fulfillment of the following general requirements:

- a. The student must complete all prescribed courses in a specific program and sufficient elective credits to make up the minimum total required credit hours with a cumulative grade point average of at least 2.0. A minimum 2.0 grade point averages is also required of students in their major(core and elective courses).
- b. The student must earn his/her final 30 credits at Medaille if enrolled in a bachelor's degree and his/her final 15 credits at Medaille if enrolled in an associate degree program.
- c. All College property on loan to the student must be returned in satisfactory condition to the College and all financial obligations to the College must be met prior to degree conferral and transcript release.

Specifically, to earn the Bachelor of Business Administration degree, students must complete the following:

- A total of 120 semester credits (which include at least 42 liberal arts and sciences credits) with a minimum cumulative GPA of 2.0.
- A designated sequence of required courses that make up the BBA program; at least 44 credits must be earned at Medaille.
- A final 30 credits earned at Medaille.

To earn the Associate in Science in Business degree, students must complete the following:

- At least 60 semester credits (which include at least 40 liberal arts and sciences credits) with a minimum cumulative GPA of 2.0.
- A final 15 credits earned at Medaille.

Before degrees are awarded, students must complete payment of all tuition and fees and return in satisfactory condition to the College all College property on loan to the student.

Any person who wishes to participate in the annual commencement, held during the month of May each year must complete all academic requirements for graduation in order to participate, except for (1) those students in the process of completing requirements in the semester during which commencement takes place and (2) those students lacking one to six credit hours who, prior to the ceremony, register to take those outstanding credits during the Summer Session of their graduation year.

## D. General Education Requirements

General Education requirements are detailed on each student's degree completion plan and should be reviewed with his/her advisor prior to starting the program.

If additional credit hours are required to reach 120 credit hours, including the fulfillment of general education requirements, they may be obtained in the following ways:

- Branch campus Saturday courses
- Additional Medaille College courses
- Traditional college courses from regionally accredited institutions
- Online college courses from regionally accredited institutions
- Credit for Prior Learning
- Challenge Exams
- Credit by Examination - RCE, CLEP, USAF/DANTES
- Independent Study

It is strongly recommended that degree requirements be completed within a year of finishing the BBA program. However, if a student has outstanding credits to complete following the completion of the BBA Program, **he/she must complete at least one 3-credit hour course per year to maintain an active enrollment status with Medaille. If one year lapses in which the student does not complete a 3-credit hour course, he or she may be subject to new admission and graduation requirements, as well as new tuition pricing levels, and will be required to reapply for admission to the program.**

## E. The Curriculum: Course Descriptions

### THE BBA COURSES

#### **GEN 300X**

##### **Critical Thinking and the Adult Learner**

*4 credit, 7 weeks*

This course provides an introduction to the expectations and methodology of the Accelerated Learning Programs. Through readings, discussion, and writing assignments, the course examines critical thinking and communication skills as they are used in the analysis of significant ideas. In addition, the course specifically addresses self-directed and collaborative learning, the role of communication in conflict resolution, the conventions of academic research, an introduction to Medaille's General Education themes, and the study and personal skills required for success as an adult student. Study group formation, library orientation, and learning style assessment are also included.

#### **MGT 310X**

##### **Contemporary Management and Leadership**

*4 credits, 7 weeks*

This course examines the distinct traits and roles of leaders and managers, as well as the impact of each on successfully organizing and directing a business. The role of vision, commitment, empowerment, and emotional intelligence in leadership will be analyzed and applied to various corporate situations. Traditional and contemporary management theories, a systems approach to problem solving, and the four major roles of managers will be studied and applied. A review of current management practices, included Total Quality Management and Six Sigma, will afford insights into improving overall productivity and enhancing strategic advantage. Working individually and as groups, students will apply course content to both their current business roles and to pertinent case studies.

#### **ACC 303X**

##### **Current Issues in Financial Accounting**

*4 credits, 7 weeks*

This course provides an in-depth examination of financial accounting theory and practices as they relate to the preparation, content, and analysis of financial statements. Additional current and advanced topics focus on the relevant issues that users of accounting information need to understand. These include, but are not limited to, accounting information technology, ethics, forensic accounting, international accounting standards, the costs and benefits of accounting regulation, and accounting for intangible assets.

#### **ENG 361X**

##### **Advanced Business Report Writing**

*4 credits, 7 weeks*

This course teaches advanced critical thinking and writing skills for application in academic, business, and professional contexts. Students will produce professional and academic reports that are print-ready, coherent, and cohesive. Emphasis is placed on honing the students' skills in written, verbal, and electronic communication, producing an accomplished writer who is practiced in the conventions of written English and professional communication. Students produce a portfolio in both print and web-based

media that will include an advanced research report and a proposal.

### **MAT 203X**

#### **Statistics for Today's Businesses**

*4 credits, 7 weeks*

This course presents an introduction to data collection and interpretation, descriptive and inferential statistics, sampling, hypothesis testing, and probability distribution as they apply to business planning and decision making. Emphasis is placed on the use of statistical software for data analyses and the ethical uses of statistics.

### **MKT 346X**

#### **Managing the Marketing Function**

*4 credits, 7 weeks*

This course examines the strategic role of marketing and the decision making role of marketing managers. Emphasis is placed on how the organization seeks to understand its customers while serving increasingly diverse markets. The course is designed to enhance the student's ability to make ethical, comprehensive decisions about product distribution, product promotion, and pricing issues. The use of modern technology is explored through e-business, the Internet, globalization, and evolving and new media sources.

### **ECO 301X**

#### **Concepts in Economics**

*4 credits, 7 weeks*

This course presents basic micro- and macro-economic concepts and methods used to formulate and solve problems. Topics include demand and supply theories, production, profit maximization, pricing in different market structures, income determination, labor markets, international trade, aggregate demand and supply, and fiscal and monetary policy with an emphasis on how policy influences decisions made by management.

### **BUS 301X**

#### **Legal and Ethical Issues in Business**

*4 credit, 7 weeks*

This course provides a comprehensive look at the legal and ethical issues which shape modern business, integrating concepts from law, ethics and current management practice. Students will review government regulation, business structures, legal concepts, professional codes of conduct, individual personal value conflicts, and corporate values, morals, and ethical codes. Although the course focuses on the American corporation, international law and business transactions are covered as well. Extensive use of case studies will help students to integrate legal and ethical concepts with practical business applications.

### **FNS 203X**

#### **Principles of Finance**

*4 credits, 7 weeks*

This course is an introduction to the theoretical and practical uses of financial management principles with emphasis on financial analysis, decision making, and communication. Topics covered include financial ratios, along with concepts of risk, return and value. Emphasis is also placed on working capital management, cost of capital, capital structure, and long-term financing strategies.

**MGT 366X****Organizational Development and Behavior***4 credits, 7 weeks*

This course begins with an overview of organizational behavior and its relation to its external environment, then broadly divides the field of organizational behavior into three main categories: examining and understanding individual behavior; group/team behavior and interpersonal influence; and organizational behaviors and processes. Topics covered include, but are not limited to, an examination of behavior and values, motivation, learning, decision making and creativity, conflict resolution, high performance teams, organizational design, organizational culture, and organizational change as they affect these three main classifications of behavior.

**ACC 315X****Accounting Analysis and Decision Making***4 credits, 7 weeks*

This course provides students with an understanding of how to use accounting information in the decision making process as well as the kinds of information found outside of traditional accounting systems that can be drawn upon to improve the quality of financial analysis and decision making. Topics include cost systems, budgeting, evaluation and control, performance measurement, human resource management, strategic planning (including game theory), forecasting, managing intellectual property, and costing and pricing challenges in an information-based economy. Throughout the course there is an emphasis on the role of ethics in decision making, internal control, and global interactions.

**BUS 445X****Case Studies in Global Strategy***4 credits, 7 weeks*

This course examines the strategies, competencies, policies, and procedures used to compete in a global business environment. Through in-depth study of the macro and micro-environments and the internal core competencies of an approved company, students will examine how a strategy can be crafted to build and maintain a competitive advantage. The forces which drive and control international business will be identified and their impact on conducting business in foreign countries analyzed. Through case study analysis, students will apply the material; in a final international business case, students will assess the overall success of a business venture and offer recommendations for long-term viability.

**BUS 476X****Business Strategy Capstone***4 credits, 7 weeks*

This Capstone course integrates the knowledge and skills learned in the previous BBA courses, asking students to demonstrate integrative thinking and the ability to transfer theoretical knowledge from one setting to another. Using a business simulation, each study group will apply theory to real situations, analyze data statistically, employ appropriate problem-solving methodologies, and function effectively as a team. Each group will analyze its progress in a series of written and oral reports. Each student will evaluate his/her own growth and development through the BBA program in a series of reflective written and oral essays.

## **THE ASB COURSES**

### **ENG 111X**

#### **Writing Effective Essays**

*4 credit, 7 weeks*

Developed for the returning adult student, this course enables students to assess, critique, and hone their college-level composition skills, developing the ability to write effectively. It assists students to make judgments regarding content, organization, structure, and mechanics, focusing on the production of relevant, clear, and concise student essays. Research and revision are emphasized. Students will compile and evaluate a portfolio of their writings, including a self-assessment.

### **MGT 112X**

#### **Fundamentals of Management**

*4 credits, 7 weeks*

This course serves as a basic introduction to the study of management. Students will study the managerial environment and the processes of planning, organizing, leading, motivating, and controlling. These fundamental principles are examined using current events and practices in the business environment. The course will emphasize management in the 21st century as it faces the challenges of globalization, diversity, technology, social responsibility, and ethics.

### **GEN 111X**

#### **Critical and Academic Thought**

*4 credits, 7 weeks*

This course is designed to provide adult students with an introduction to the expectations and opportunities of college-level study. Throughout the course, critical thinking, problem solving, and communication skills are emphasized in the exploration and evaluation of significant ideas. In addition, the course specifically addresses the academic, study, personal, and interpersonal skills required for success in accelerated learning situations. Students will also participate in and evaluate group learning interactions.

### **GEN 231X**

#### **Creativity and Expression**

*4 credits, 7 weeks*

This course explores forms of creative expression in visual, performing, and literary arts. Students will critically examine a variety of works of art, using accepted terminology to describe them, while acquiring perspective about these works and the interrelationships among them. In addition, through exploring, developing, and demonstrating their creativity in one art form, students will enhance their understanding of artistic expression.

### **MAT 121X**

#### **Mathematical Applications**

*4 credits, 7 weeks*

This course provides an introduction to the basic mathematical concepts, techniques, and applications associated with the fields of business and management. Topics include the algebra of linear equations, graphing, compound interest, set theory, and mathematical reasoning.

## **MGT 231X**

### **Human Resource Fundamentals**

*4 credits, 7 weeks*

This course examines the functions of human resource management within a business environment. Emphasis is placed upon the effective management of employees as a means of achieving organizational goals. Topics to be covered include the legal environment of human resources, planning personnel needs, recruitment and employee selection, performance evaluation, employee motivational strategies, training and development, benefits management, compensation analysis and administration, labor relations in a union environment, safety and health, employee termination, ethics, diversity, and the impact of globalization and technological changes.

## **ENG 201X**

### **Writing the Research Paper**

*4 credits, 7 weeks*

This second course in the ALP writing sequence develops students' skills in thinking and in writing analyses, using subject matter from across the curriculum. Each writing assignment requires research and writing from sources. Students will produce a formal research paper and a portfolio of their writings, including a self-assessment. Several writing diagnostics will be administered to help students identify and correct individual writing weaknesses.

## **CIS 118X**

### **Computer Skills and Applications**

*4 credits, 7 weeks*

This skill-based introduction to the personal computer develops specific skills in the types of standard application software used in most organizations. Instruction includes the introduction of a graphical user interface (GUI), computer word processing, spreadsheets, and database management along with graphics, telecommunications and other pertinent topics such as computer ethics.

## **GEN 241X**

### **Scientific Methods and Discovery**

*4 credits, 7 weeks*

This course is an inquiry into the process of scientific discovery, its methodology, development, relationship with technology, and role in modern society. By exploring aspects of scientific inquiry, students will develop a critical awareness of scientific and technological issues, methods, and critical processes.

## **GEN 221X**

### **Cultural Interaction: Early American Experiences**

*4 credits, 7 weeks*

This course examines the ways in which the widely divergent cultures of seventeenth and eighteenth century North America interacted with each other and with their specific environments. The course uses historical, anthropological, social, economic, and political perspectives to develop a more sophisticated understanding of the American past, and the complex nature of global cultural interactions of which the colonial American experience is an example.



**ENG 206X****Literature and Society***4 credits, 7 weeks*

This course introduces students to the basic literary forms, techniques, and processes used in poetry, drama, and the short story while examining the relationship between literature and society. Students will read and discuss selections from European and American literature, as well as selected classical and religious texts that have contributed to the development of Western Literature.

**PSY 101X****General Psychology***4 credits, 7 weeks*

This course provides an introduction to the science of psychology, including how psychological data are gathered and applied to everyday life. Topics covered include the amazing brain, intelligence and thinking, learning and memory, social psychology, motivation, emotions and stress, personality and psychopathology, the senses and perception.

**ACC 110X****Accounting Concepts***4 credit, 7 weeks*

This course is an introduction to the principles of accounting with emphasis on preparation and analysis of the four primary financial statements. Topics covered include the accounting equation, the accounting cycle, internal controls, account classifications, and use of accrual accounting to record and analyze transactions related to revenues, expenses, dividends, assets, liabilities and owners' equity. Basic managerial accounting concepts will be introduced. Ethical issues and the influence of FASB, IMA, and the SEC will be explored.

**BUS 271X****Organizational Behavior***4 credits, 7 weeks*

The objective of this course is to provide a broad survey of the field of organizational behavior on three distinct levels of analysis - individuals, groups and organizations. Specific topics to be examined from these three perspectives include, but are not limited to: motivation, job design, leadership, diversity, organizational design, communication, decision-making, conflict management, power, innovation and the work environment. Special attention will be given to the most common organizational development methods used in solving managerial and organizational problems. The course examines such intervention strategies as team building, team skills training, survey-feedback, sensitivity training, behavior modification, job enrichment, and management by objectives.

**HIS 251X****Perspective: The World Today***4 credits, 7 weeks*

This course provides a global perspective on the forces uniting to shape the post-modern world. In particular, the impact of Western and non-Western societies upon each other is illuminated through an historical, cultural, and social examination of Chinese, Indian, and African states. This course highlights the re-emergence of traditional societies in an age of fluid communications.

## **THE ASB/BBA ELECTIVE COURSES**

### **ART 115**

#### **Art and the World**

*3 credits, 5 weeks*

A global view of the major epochs of human experience and major events of historical and cultural significance from the European Renaissance to the present. Works of art examined in context offer insight into the ways that people in different times and places have explored their relationships with other human beings, nature, and specific social developments, and have defined meaning and value in existence.

### **BIO 150**

#### **Environmental Studies**

*3 credits, 5 weeks*

An introduction to ecological theory, natural and manmade environmental problems, and human population dynamics. The interaction of science and society in creating and solving environmental problems is emphasized. The student will be challenged to question his or her attitudes concerning man and nature.

### **MGT 360**

#### **Problem Solving for Managers**

*3 credits, 5 weeks*

The focus of this course is on the behavioral aspects of managerial decision making in organizations. The course will deal with micro-level processes of individual choice behavior, distributional issues of participation in decision making, and macro-level integration of decision making. The course will provide numerous examples and examine judgment in a variety of organizational contexts. To the management student, this course offers an opportunity to examine barriers to and opportunities for making better managerial decisions. It is intended to help the student understand why certain decisions emerge from a group or organization and offers the student an opportunity to examine his/her own judgment.

### **PSY 349**

#### **Psychology of Adulthood**

*3 credits, 5 weeks*

An examination of the physiological, cognitive, psychological, and social systems throughout early, middle, and late adulthood in an increasingly dynamic modern environment. Methodological and theoretical concepts that impinge on this field of knowledge will be discussed. The roles and responsibilities associated with family, career, and retirement will be included.

### **SPE 240**

#### **Public Speaking: Skills and Applications**

*3 credits, 5 weeks*

This course provides a foundation in public communication required in contemporary business for professional success. Topics include formal, informal, rehearsed, and extemporaneous speeches; preparing an effective presentation; group speech delivery; techniques for overcoming anxiety and elevating self-confidence; and video tape and written feedback evaluations strategies.

---

## SECTION 3

# ACADEMIC ALTERNATIVES

---

### A. Overview

Medaille College recognizes that adult students may possess knowledge and experiences distinguishing them from the traditional college student. Therefore, Medaille College offers students the opportunity to obtain credit for this knowledge and those experiences through Academic Alternatives.

The Academic Alternative process deals solely with college-level knowledge obtained outside the accredited classroom. This includes, for example, formal learning gained through successful completion of course work sponsored by business, military, and government institutions; it also may include, for example, knowledge obtained through career experiences, business experiences, and volunteer work.

The most essential thing to keep in mind about Academic Alternatives is that credit is not awarded for experience (no matter how sophisticated) but for the **student's ability to demonstrate that these experiences, knowledge, and/or skills are comparable to what is required within Medaille College's degree programs and courses.**

For enrolled Medaille students, the primary avenues for Academic Alternatives are Prior Learning Assessment and Challenge Exams.

The total number of credits earned through any of the following academic alternatives or combination thereof cannot exceed 60 for the baccalaureate degree or 30 for the associate degree. Accelerated Learning Program students should contact their Academic Advisor for their specific degree requirements. All students working toward the bachelor's degree must earn the last 30 credits in course work at Medaille; for the associate degree, the last 15 must be earned at Medaille. Please note that no more than two courses in the BBA or ASB programs may be deferred or waived based on prior learning assessment or any other academic alternative.

## B. Options

### 1. Prior Learning Assessment (PLA)

The College recognizes the educational value of and awards credit for many types of life experience related to its degree programs. Each program may decide which of its requirements may be fulfilled by PLA. No student will be allowed to receive credit for Prior Learning Assessment to replace a course in which a failing grade was earned. Students applying for such credit must be matriculated at Medaille either part-time or full-time before application. Credits for Prior Learning Assessment are considered transfer credits. Each student applying for PLA prepares, in consultation with the Portfolio Advisor, a portfolio showing evidence in support of the application. A Faculty Evaluator reviews the portfolio submitted and makes a recommendation to the Vice President for Academic Affairs regarding credit. The schedule of fees is listed in the PLA Application Packet. More information and application packets can be obtained from Student Services or the PLA Portfolio Advisor.

#### **Deadlines for Prior Learning Assessment:**

Application for PLA:                    Must be submitted at least two months before completion of BBA Program.

Submission of Portfolio:                At least one month before conferral date (May 31, June 30, August 31, or January 31.)

Prior Learning Assessment portfolios are accepted at any time during the year. However, *PORTFOLIOS MUST BE COMPLETED WITHIN ONE YEAR OF THE DATE ON THE OFFICIAL LETTER FROM THE VICE PRESIDENT FOR ACADEMIC AFFAIRS ASSIGNING THE FACULTY EVALUATOR.*

### 2. Challenge Exams

Any student enrolled at Medaille College may apply for Challenge Exams. Student Services will have a list of available exams from department chairpersons. No student will be allowed to take a Challenge Exam to replace a course in which a failing grade was earned. The College does not guarantee that a Challenge Exam will be available for a particular course in any given semester. In general, the College will not offer tests already offered through the College Level Examination Program. A student successfully completing a Challenge Exam receives credit; no grade is

issued. Challenge exam credit is considered residential credit.

Application packets are available from Student Services. A non-refundable fee of \$100 for each Challenge Exam should be submitted with the completed application and returned to Student Services.

A test for any particular course will be given only once to an individual student.

### **Deadlines for Challenge Exams:**

Prior consultation with Student Services is required before any application for challenge exams will be accepted.

1. For a course **within** a student's program:

The exam for the course being challenged must be filed for at least two weeks prior to and taken by the conclusion of the scheduled course in the student's respective cohort. Most Accelerated Learning Program courses may not be challenged. Students may challenge CIS 118 to meet their entry-level computer requirement.

2. For a course **not** in the student's BBA or ASB program (or for Buffalo Campus courses):

The exam must be filed for and taken one month prior to respective degree conferral deadlines (May 31, June 30, August 31, or January 31).

3. **Independent Study**

An independent study is a student's self-directed pursuit of academic expertise in collaboration with a faculty mentor. It requires a rigorous search into a specified body of knowledge in which the course content, learning activities, and evaluative criteria are developed by the student in collaboration with the instructor. Students with a GPA above 2.70 who have demonstrated the ability to pursue a topic in an academically rigorous manner should apply through Student Services. An independent study may be arranged for one or two credits.

4. **Other Academic Alternatives**

Medaille offers on-site DANTES (Defense Activity for Non-Traditional Education Support) exams; students pay a fee of \$130 for each examination. All other academic alternatives are options taken at other

institutions and are eligible for possible transfer credit at Medaille. They are as follows: Excelsior College Examinations, CLEP (College Level Examination Program), AP (Advanced Placement), ACE CCRS (American Council on Education College Credit Recommendation Services), and ACE/Military.

The College records will indicate that transfer credit has been earned and from which source. The number of credits to be accepted will be determined on an individual basis. Credit by examination granted through other colleges will be subject to review by the Vice President for Academic Affairs. Additional information can be obtained from Student Services.

## 5. Cross-Registration

Medaille College belongs to the Western New York Consortium of Higher Education, which permits full-time students to register for individual courses in any of the participant colleges or universities. A student may only cross-register for one course per semester. Cross-registration is valid only during the fall and spring semesters. There is no additional fee for courses taken through the Consortium, provided the student's total class load does not exceed 18 hours, at least 12 of which are being taken at Medaille. Forms for cross-registration are obtained from Student Services. Students are responsible for books and lab fees.

## 6. Registration at Alternate College

A Medaille student who has been accepted as a matriculated student may take course work from another college if he/she has prior written approval from his/her advisor and department chairperson. The form to request this permission is available from Student Services. The student must receive a grade of "C" or better to transfer. The permission is granted for one semester only. (Note: For a bachelor's degree, a student must earn the final 30 credit hours at Medaille; for an associate degree, the final 15.)

## 7. Work-based training programs

Students can receive credit for work-based training programs that have been reviewed by ACE or PONSI, Dale Carnegie courses and some professional certifications. See Student Services for more information.

Continuing Education Units (CEUs) are not accepted for credit; however, learning and documentation may be applicable for Prior Learning Assessment.

---

## SECTION 4

# STUDENT SERVICES

---

### A. Academic Advisement

Some undergraduate students will need additional credit after completion of the BBA or ASB curriculum in order to meet graduation requirements. All students should attend an academic advising session prior to starting the program to complete their Educational Goal Plan and review their degree completion requirements. Academic advising occurs only after transcripts from all previous colleges have been evaluated and the student is officially admitted to the program.

The student is notified in the advisement letter to set up an appointment with an Academic Advisor.

### B. Degree Completion Planning

Degree completion planning is designed to help the adult student create a plan to complete degree requirements. All undergraduate students are required to ascertain what general education requirements, liberal arts and sciences electives, and general elective requirements have been met. It is the responsibility of the student to make appointments with his/her advisor to assess status toward graduation. Students should schedule a mandatory advisement session during their first course to complete the Educational Goal Plan. Students in the BBA program must schedule a mandatory advisement session after completion of MKT 346X, *Managing the Marketing Function*. Failure to do this may result in a later graduation date.

Student Services will assist the student in the development of a degree completion plan, explaining all available options for earning credits toward the degree requirements. Options include supplemental courses and programs offered at Medaille College, weekend courses, national testing programs, unique offerings at other colleges, and assessment of prior documented and experiential learning. The purpose of degree completion planning is to assist students in selecting those options which are most appropriate for attaining a degree through the Accelerated Learning Program at Medaille.

## C. Textbooks, Course Materials and Computers

Textbooks and materials are delivered to the student if fee payments have been completed in accordance with the payment policies of Medaille College and if immunization requirements have been met. If a student is absent from any session during which materials are delivered, it is the student's responsibility to contact the branch campus administrative office to obtain his/her course materials.

Laptop computers to be used throughout the BBA curriculum will be issued to each student during the first course in the BBA sequence if fee payments have been completed in accordance with Medaille College payment policy. The laptop remains the property of Medaille College until the student completes the BBA program. Damage to the computer equipment is the student's responsibility in accordance with the user agreement. Computers are covered under warranty. However, in the event of malfunctions not covered under warranty, the student is responsible for any repair costs.

Members within a cohort are issued laptops of identical make and model, equipped with specific features and software. Laptops assigned at the time of the enrollment stay with the cohort throughout the duration of the program. The College does not replace laptops just because newer versions are issued to later cohorts. Every effort is made to supply students entering a cohort with a make and model comparable to that initially issued to the cohort.

Students who withdraw must return the computer within one week of their last day of attendance. A completed withdrawal form must be submitted immediately. If, at that time, a student wishes to purchase the computer he/she has been using, Medaille College will provide an option for purchase.

## D. Library Services

The Medaille College Library is located on the Buffalo Campus and maintains a qualified library staff to help with research needs, reserve information, or materials. A valid college ID card is necessary to take books out of the library. Hours may vary seasonally; additional information on library hours is available in the Appendix. Please call the Buffalo Campus library at (716) 880-2283 with your questions.

Amherst Campus Library Services are regularly scheduled hours when librarians available at the Wilson Road facility to assist groups and individuals. Hours are posted on the door of the Library Resource Room, Room 209.

The Rochester Branch Campus Library is located at Corporate Woods and the academic librarian is available to help with research needs or assistance locating an instructor's reserve information or materials. A valid college ID card is



necessary to take books out of the library. Hours may vary seasonally; additional information on library hours is available in the Appendix. Please call the Rochester Campus library at (585) 272-0030, extension 111 with your questions.

Students at both campuses may access the Medaille library on-line resources from any computer with an Internet connection. To do so, students will need an account name and the student number from the front of their ID card. More information on library resources is available in the Library Guide section of this handbook.

## E. Student Services Centers

### 1. Academic Skills Center

The Buffalo Campus Academic Skills Center offers a full range of learning services. Both peer and professional tutoring in a variety of disciplines are available at scheduled times and upon request. Computers with Internet access, study skills workshops, audio/visual resources, and reference materials are all provided in the Buffalo Campus Center.

Students may avail themselves of Buffalo Campus or on-site branch campus tutorial services. Requests for on-site tutoring must be made through Academic Services in Amherst or Rochester; requests made directly to the tutors will not be honored. The class representative may call Academic Services to arrange tutoring for the whole cohort when appropriate.

### 2. Career Planning and Placement

Students are encouraged to take advantage of career planning and personal counseling provided on the Buffalo Campus at Medaille College, which includes a career library, full-time and part-time job listings, and group workshops. Please call for an appointment (716 880-2210).

#### **Services Available:**

- **Career Issues:** Students who have concerns regarding their career path are encouraged to meet with a Career planning staff member. The Career staff will meet with the student to discuss their interest, goals and job market issues. Instruments may be used to help the process such as Strong Interest and/or Myers Briggs Personality Type Indicator.
- **Career Library:** Our library holds a wealth of information on various careers, job market and job search information. Directories of businesses and graduate schools are also available. Handouts on

resumes and cover letters, job hunting, and interviewing can be picked up for easy use or downloaded from our web page.

- **Web page:** [www.medaille.edu/careerplanning](http://www.medaille.edu/careerplanning) Career planning's web site contains information on programs and activities planned for the semester, including recruitment events and workshop schedules. It also includes a vast amount of self-help information through our on-line career library, which offers career, job search, and employer information.
- **On-line job system:** Our on-line job system (College Central) allows students and alumni to search for job postings submitted by employers. Once registered students may post their resume for employers to view and receive weekly listings of all new posted jobs. **During the 2006/07 academic year, 1,597 jobs were posted and 297 new employers registered.**
- **Recruitment Activities:** Each year we host a variety of networking events for our students. These events are typically held during the lunch hour or early evening to accommodate our large working student population. Visit our web site for semester events.
- **Contact Information and Office Hours:** For your convenience the office is open from 8:00 A.M. to 8:00 P.M. Monday through Thursday, and 8:00 A.M. to 4:00 P.M. on Fridays. If you wish to meet with a staff member it is best to call for an appointment, evening hours are available. **Call** (716) 880-2210 or 2211.  
**email:** [ccullinan@medaille.edu](mailto:ccullinan@medaille.edu),  
**visit:** [www.medaille.edu/careerplanning](http://www.medaille.edu/careerplanning)

### 3. Counseling Office

The Counseling Office is staffed by a licensed and nationally certified mental health counselor and provides free and confidential services to all enrolled Medaille students. Counseling services are designed to help students understand themselves better, resolve problems, and come to terms with difficult issues. Specific services include individual counseling, group counseling, and self-improvement workshops. Referrals to outside professionals can also be provided. Self-help materials on a wide variety of topics are disseminated by the Counseling Center. Students may also visit the counseling website for mental health and wellness materials.

Contact Information: The Counseling Office is located in the Wellness Center on 117 Humboldt Parkway. Day and evening appointments are available. Telephone: (716) 880-2339.

#### 4. Campus Public Safety Office

The College's Campus Public Safety Office is located at 2 Agassiz Circle. Its primary responsibility is to work proactively with students, faculty, and College departments to identify, reduce, and remove the opportunity for crime and criminal activity before it occurs.

Public Safety Officers patrol campus buildings, grounds, parking lots, and facilities, control traffic and parking as necessary, provide escorts when requested, and are responsible for the safety and security of the College community.

The Public Safety office on the Buffalo Campus is located at 2 Agassiz Circle and is open 24 hours a day, 7 days a week. Additionally, we have a Public Safety Officer on duty at the Amherst Campus on Wilson Road from 7:00am until 11:00pm, Monday through Thursday, 8:00am until 4:00pm on Friday, and on weekends when classes are in session.

Student identification cards and parking permits are available through Public Safety as well as information and literature to assist in preventing crime and victimization. Anyone encountering safety or security issues or observing criminal activity on any campus should report it immediately to the nearest Public Safety Office.

Buffalo Public Safety	(716) 880-2911
Amherst Public Safety	(716) 984-1350

Medaille College annually supplies a security report containing statistics, policies, and a description of programs that promote campus safety. A copy of this report is available to all prospective students and employees and may be requested by contacting the Admissions Office, the Student Affairs Office, or the Public Safety Office. Crimes statistics are also included in the appendix of the Accelerated Learning Program Student Handbook.

#### 5. Office of Disabilities Services

Any student with a disability who believes he/she needs accommodation(s) in order to complete his/her course of study should contact the Office of Disability Services as soon as possible. The staff in the Office of Disability Services will determine what accommodations are appropriate and reasonable under the Americans with Disabilities Act. The Office of Disability Services is located on Medaille's Buffalo Campus in room M-031, and can be reached by phone at (716) 880-2391 or 1-800-292-1582, ext 2391.

## F. Student Activities

A Student Activity Fee is charged to undergraduate students on the Buffalo Campus. This fee is used to support Student Government, the Yearbook and Newspaper, fifteen clubs and organizations and is also used to underwrite various trips and activities. Graduate and branch campus students are not assessed this fee. As a result, different prices for trips or activities are assessed for different student populations.

Graduate and branch campus students who so wish may pay the Buffalo Campus activity fee each semester and be eligible for the trip/activity prices extended to undergraduate students at the Buffalo Campus.

---

## SECTION 5

# ACADEMIC POLICIES AND PROCEDURES

---

### A. Program/Course Registration

Accelerated Learning Program students are registered for all courses within a specific program. No auditing of courses is allowed. A student who fails to attend or complete any course for which he or she registered may receive an "F" and be billed for the course. In order to prevent such action, the student must either be granted a waiver for the course, take a leave of absence, or officially withdraw from the program. All forms are available from Student Services. To prevent being billed for a class the student must request a leave of absence before the first class meeting. Waivers must be requested at least four weeks prior to the first class of the waived course.

### B. Class Attendance

Classes are held once per week for four hours. At this session, the entire class meets with the instructor. Additionally, students are expected to meet a second time during the week in small study groups without the instructor's presence. Class and study group attendance is **mandatory** and records are maintained in Academic Services. Study groups should submit their study group attendance forms to their instructor at each class.

Because of the nature of the Accelerated Learning Program, attendance at all class meetings and study group sessions is **mandatory**. A student who misses one class meeting, for any reason whatsoever, must understand that his or her academic progress is in jeopardy. A student who has missed one class meeting, or who knows that such an absence will occur, must schedule a conference with the course instructor to detail what steps are to be taken to ensure that readings, assignments, and activities will be completed in a timely fashion. This includes any supplementary assignments which may be assigned, evaluated, and factored into the final course grade at the discretion of the instructor. The responsibility for completing all assignments rests with the student. *Failure to comply with these regulations will negatively impact the final course grade.*

For financial aid purposes it is important to designate an absence as excused. A student may do so by providing a short written explanation to Academic Services.

*Missing more than one class meeting may be grounds for a student being dropped from the course in question.* A student who misses more than one class meeting, or who knows that such absences will occur, must contact his/her instructor to explain the absences and provide an academic rationale for approving this exception to academic policy. The Completion of Course Requirements form, which verifies the required make-

up work, must be completed and signed by both the student and the instructor, then filed with Academic Services.

Any student who misses more than two of the scheduled class sessions cannot pass the course. Students with extraordinary circumstances should contact Student Services to discuss their options. Failure to attend three consecutive class sessions will result in an administrative withdrawal, unless the student has been approved for a leave of absence.

Medaille College subscribes to "Guidelines on Student and Religious Observance" adopted by the Commission on Independent Colleges and Universities. Absence does not excuse a student from course work and responsibility. When a student misses a class or study group because of an excused absence, e.g., death of a family member, the student will not be academically penalized provided all course assignments are completed. Students who must miss an entire course due to unavoidable circumstances must arrange with Student Services for a temporary leave of absence prior to the beginning of the class. For financial aid purposes, there are specific guidelines regarding satisfactory progress and attendance requirements. (See Section 7 E for more information.)

### **Emergency Class Cancellations**

In the case of inclement weather, unsafe conditions, absence of an instructor, or other unforeseen situations, classes are postponed rather than canceled. Make-up classes will be scheduled for one of the breaks included in the cohort calendar.

Notification channels:

- When possible the Class Representative will be notified of emergency class cancellations and he/she will activate a telephone chain. In cases such as illness of a professor, this is the only means of notification.
- In cases of inclement weather, the College will also notify local media stations. Area television and radio stations are listed in the Appendix.
- If classes are canceled at Medaille's Buffalo Campus or one of the branch campuses, students should not assume evening classes at other branch campuses are also canceled. Separate announcements will be made after 3:00pm for each branch campus. Students may also telephone the branch campus offices after 3:30pm for closing information: Amherst at (716) 631-1061 and Rochester at (585) 272-0030.

## **C. Study Groups**

Study groups are a mandatory and valuable part of the Accelerated Learning Program. The study group is formed during the first course in the program and is comprised of three to five students who meet weekly outside of class for an average of four hours or longer, if needed.

All students are required to meet in a study group for a minimum of four hours per week. For their weekly meetings, the group selects a time and location which is mutually

convenient to group members. Students are expected to choose a site for these meetings that is conducive to learning. As study groups form during the first class, the instructor will approve in advance the location to be used for the study group meetings. Locations that are conducive must have the following characteristics:

- A. An individual seating area for each member of the study group.
- B. A desk or flat surface writing area for each student.
- C. Adequate lighting to ensure the ability of all students to read.
- D. A quiet area with no ambient noise, such as loud music.
- E. Adequate temperature control to allow for the comfort of each student.
- F. Electrical and phone service to allow students to access Medaille library services.
- G. Adequate restroom facilities for students of both genders.
- H. Adequate parking for student convenience.
- I. Accessibility to all students.
- J. Resources consistent with the learning objectives of the specific course.

Attendance at student group meetings is **mandatory**; official attendance records are signed each week by the group and submitted weekly to the current instructor. The study group attendance form records time, location, activities, resources used, study group members present, and signatures; after the instructor has signed, this form becomes a part of the program's formal records. By signing the attendance forms, the instructor indicates that study group activities, location, and attendance comply with Medaille College Accelerated Learning Program policies. The instructor should evaluate the quantity and quality of study group activity and may include such an evaluation in the grading process. Appropriate administrative action will be taken for students or groups in non-attendance.

**Study group size:** Study groups are required to have no fewer than three and no more than five members. If through attrition or combination a group's size becomes larger or smaller than that stipulated by program policy, the group is required to re-form. Within the next two courses, the study group must either invite additional members to join, or disband and combine with another group. Because a cohort's size may fluctuate due to student leaves of absence, waivers, or short term add-in registration, study group membership may be impacted and the size regulations may be waived temporarily. Such temporary arrangements must have a projected end date.

The study group functions as a mutual support mechanism for the adult students, enhances the learning process, and simulates the use of teams in the business world. The study group allows shared participant responsibility for self-directed learning and assists in the development of interpersonal skills. Student evaluation is partially based on study group assignments. Students may wish to remain with the same study group for the duration of the program; more often however, study groups shift and reform as the program progresses. New members may be added to study groups periodically. Student difficulties related to study groups should first be addressed within the study group. If problems persist, the class representative and Student Services should be contacted.

The responsibility for effective collaborative learning teams remains the obligation of

each cohort. However, Medaille College reserves the right to alter the composition of study groups if circumstances require.

## D. Responsibilities of Class Representatives

Each cohort selects a class representative early in its program. The representative's duties and responsibilities include but are not limited to:

- A. Serving as spokesperson for the group in order to maintain a constructive dialogue with the Medaille College Accelerated Learning Program.
- B. Collecting and returning end-of-course evaluations in a sealed envelope to Academic Services.
- C. Welcoming new students to the group (even if the student is enrolled for one course) and facilitating the student's entry into an available study group.
- D. Developing and coordinating the use of the telephone calling chain for informing students of important information.
- E. Assisting the class in organizing social events, as appropriate.
- F. Attending periodic meetings as scheduled.
- G. Assisting in the distribution of program-related materials and correspondence. (Class reps should check the cohort mailbox each week prior to class and distribute mail to class members.)
- H. Contacting and assisting faculty members as needed.
- I. Notifying Academic Services if the class does not convene as scheduled for any reason, or if the meeting location changes.
- J. Providing contact information to expedite communication with the cohort.

## E. Course Waivers

Up to two courses in the BBA or the ASB program may be waived on the basis of course work which was taken at an accredited college, completed no more than ten years prior to matriculation in the BBA program, and for which a grade of C or better was earned. **No waiver will be granted retroactively.**

Waiver request forms are available from Student Services and must be submitted to the student's advisor with back-up documentation at least four weeks prior to the course. The



student must provide a photocopy of the course description from the catalog for the year in which he or she enrolled in the course and a photocopy of that catalog cover.

**Students should contact Student Services to discuss the impact of a waiver on their requirements for graduation. Students are cautioned that credits are not awarded for a waived course. If waiver of a BBA or ASB course reduces the student's anticipated accumulation of credit to a level below the amount needed to graduate, the student will have to earn credits in some other way to meet the credit requirement for graduation.**

Students on any form of federal financial aid need to be very careful about how a waiver may affect that aid. Such students may not have more than one waiver (or any leave of absence) in a 12-month period. Lending institutions must be notified of the waiver (leave of absence) and each institution has its own policies governing such situations; deferments may be canceled. *Students are advised to consult with Financial Aid on these matters.* A similar situation exists regarding veteran's benefits. The Department of Veterans' Affairs must be notified whenever a student is not in attendance and thus the situation may affect benefits.

Students are responsible for the content of waived courses; since all Accelerated Learning Program courses of study are sequential, the material covered in one course will be referenced in subsequent classes.

## F. Grade Reports and Transcripts

At the end of each course, the instructor submits grades for each student. Grades are processed by Student Services and are available online. Payments must be up-to-date in order for grades to be viewed. Grades cannot be released over the phone or faxed.

A student request for a transcript of his/her record must be filed in writing in the Office of the Registrar at least 48 hours in advance of the date it is required. Under no circumstances will an official transcript be presented to a student; it will be issued directly to the institution or individual indicated by the student. Transcripts clearly labeled "Unofficial (for student use only)" may be given directly to the student for personal use. No fee is assessed for the first transcript requested; however, a \$5.00 charge is applied to each additional copy. Transcripts will not be released until all financial obligations to the College have been satisfied.

Requests for transcripts of course work must conform with the Privacy Act of 1974, which requires that all transcript requests be submitted in writing and be signed by the student. Request a transcript from the Registrar's office on the Buffalo Campus; please indicate that you are a branch campus student. There is no charge for the first transcript request. There is a \$5.00 fee for each additional transcript. The fee must accompany the request.

Medaille College maintains official transcripts from other institutions that have been

submitted for admissions and transfer credit purposes. They become the property of Medaille College and are not released under any circumstances.

## G. Grades

Online transcripts indicate courses taken, credits received and grades assigned. Final grades are available online approximately one week after the completion of a course unless the course has a take-home final exam or there are extenuating circumstances. Grades will not be available for online viewing for any student who has failed to pay the course tuition.

The College uses the following grade point system to evaluate student performance:

A	4.0	High distinction, exceptionally high achievement
A-	3.7	
B+	3.3	
B	3.0	High achievement
B-	2.7	
C+	2.3	
C	2.0	Average achievement
C-	1.7	
D+	1.3	
D	1.0	Pass, below average achievement
D-	0.7	
F	0.0	Failure, unsatisfactory grade
W		Official withdrawal
I		Incomplete

### **Academic Honors**

At the end of each semester, the college announces the names of the full-time students who are recorded on the Dean's List. Students who take a minimum of 12 credit hours and who earn a grade point average of 3.5 or higher for all credit hours carried during that semester, are placed on the Dean's List. Pass ("P") and Satisfactory ("S") grades are not included in the minimum 12 hours required for Dean's List qualification. Any student receiving an Incomplete ("I") grade will not be considered for Dean's List status during the semester in which the Incomplete was issued. A student who attains Dean's List status for four semesters is eligible for the Medaille Medal which is awarded at the College's annual Honors Convocation.

## H. Incompletes

Students who fail to complete all course requirements due to exceptional circumstances or events may petition their instructor for the grade of "I." Requests for an Incomplete are student-initiated and must be submitted before the last class meeting. Faculty are not obligated to issue an Incomplete; students must demonstrate or document need. All work

must be completed within three weeks from the final meeting date of the course.

Any student who fails to complete all course requirements within the deadline will have his or her grade of "I" changed to an "F" and will be required to repeat the course at his or her own expense. In cases of extreme hardship, the student may petition Academic Services for an additional extension; such a request must be received prior to the expiration date of the incomplete. **Students should be aware that taking an Incomplete may affect their financial aid.**

## I. Classroom and Study Group Behavior

Because the Accelerated Learning Program is designed for working adult students, the standards of classroom and study group behavior are especially high. To support efficient use of time in all learning environments, students are expected to:

- arrive on time and be prepared to participate in scheduled activities.
- conduct themselves in a polite, mature, and professional manner during all interactions with fellow students or instructors.
- use consideration in situations that may be disruptive to the class or study group, such as cell phone calls or late arrivals.
- maintain a respectful silence when the instructor or fellow students are presenting material and remain in class for the duration of all presentations.
- attend all classes and study groups meetings free from the influence of illegal drugs or alcohol.

The entire “Student Code of Conduct and Judicial Procedures” is found in the Appendix section of this handbook. Students found in violation of expected codes of behavior will be referred to the administration.

## J. Academic Grievance Procedure

Academically related conflicts between a student and an instructor should be addressed promptly. The student must first attempt to resolve the conflict through direct contact and discussion with the instructor, if possible. If the conflict cannot be resolved between the student and instructor, the student should involve the Director of Academic Services or the Branch Campus Director. If the conflict is still not resolved, the student should submit a written explanation to the Office of Academic Affairs.

## K. Student's Right to Grade Appeal

Students should understand that grading is viewed as a contractual relationship between the faculty member and the student. Although students have the right to protest, actual changes in grades are both rare and at the option of the faculty member. Academic Services will intervene only in extreme circumstances and, even then, only as an intermediary.

Should a student believe there is concrete reason to protest a grade for a course, the procedures are as follows (within one week of receipt of grade report):

1. The student should discuss his or her course work with the instructor and review the grading policies for the course.
2. If the student is still dissatisfied following the discussion with the instructor, a written appeal should be submitted to Academic Services.

A grade may be changed only if there is unequivocal evidence that the grade was the direct result of arbitrary and capricious conduct on the part of the instructor, or of mathematical or mechanical errors in scoring course work. Grade changes must be requested within one month from the awarding of the original final course grade. All grade changes are approved by the Office of Academic Affairs.

## L. Academic Integrity and Misconduct

Medaille College and the Accelerated Learning Program uphold the highest standards of academic work; these standards rest upon the academic integrity with which the student performs his or her work. The student's academic integrity is manifested in the uniqueness of his or her academic work, in his or her conduct during examinations, and by the proper attribution of his or her sources in preparation of written work. Submission of false data, falsification of transcripts or grades, misconduct during examinations, turning in group work as individual effort, and plagiarism are among the violations of academic integrity. **Cell phones and instant messaging are prohibited during the administration of any examination in the Accelerated Learning Program.**

Academic Dishonesty is defined as any of the following:

- Submitting work for academic evaluation that is not the student's own.
- Copying answers from another student during an in-class or take-home examination.
- Using unauthorized notes or materials during an examination.
- Accessing a cell phone or instant message program during an examination.
- Submitting group work as individual work.
- Failing to properly acknowledge the source of quoted or paraphrased ideas, data, or research.
- Appropriating, word for word, sections of a book, article, or website and submitting it as the student's or group's own work.
- Fabricating or falsely reporting data, information, or citations.
- Obtaining or attempting to obtain instructor resource material or confidential College records, either electronic or paper.
- Any academic misconduct that calls into question the integrity of a specific student work.

Medaille College does not condone such acts of academic misconduct. When a student is

accused of an act of academic dishonesty, the appropriate action will be taken.

### **Actions and Appeals**

When an instructor discovers a violation of academic integrity, the student will be notified as soon as possible. The instructor and the student will then meet to discuss the violation and to consider possible actions, such as the resubmission of an equivalent, but not identical assignment.

For all serious and substantiated violations of academic integrity which are judged by the instructor to be intentional, the institutional process described below will be followed:

- The instructor will present evidence to the Director of Academic Services, who will decide within one week if the charge is warranted. If a charge is deemed unwarranted, the accusation will be rejected and no action will be taken. If the charge is warranted, the case will be presented to both the Accelerated Learning Program Executive Director and the Office of Academic Affairs.
- The Office of Academic Affairs and the Executive Director will inform the student in writing within one week that a charge has been filed.
- The Office of Academic Affairs, the Executive Director and the Director of Academic Services will review the evidence, interview the student, and meet with the instructor. Within one week, they will render a decision to dismiss the charges, give a failing grade to the assignment, award a grade of F for the course, or suspend the student from the College. Suspension will be reserved for serious instances in which either premeditation or recidivism is present.

## **M. Admission Status**

A student admitted with a low transfer GPA must maintain a GPA of 3.00 in the first two four-credit hour courses. Status will be reviewed at that time. If the student has less than a 3.00 GPA, he/she may be administratively dismissed.

## **N. Probation and Dismissal**

A student will be placed on academic probation if his or her cumulative GPA falls below 2.00 at any time during the program. Academic probation will be removed when the student achieves a satisfactory cumulative GPA of 2.00 within a probationary period of two consecutive courses. Students placed on academic probation are contacted in writing by their advisor. Please note that financial aid may be affected by poor grades. Check with the Office of Financial Aid on the Amherst Campus for more information (716) 631-1061 or 1-800-252-2235.

If a student on academic probation fails to raise his/her GPA to 2.0 within two consecutive courses, he/she will be academically dismissed. Dismissed students are not eligible for re-admission until six months have passed. In such cases, a formal re-admit

application must be submitted in accordance with admissions procedures; students must once again meet admissions standards. In addition, the applicant should explain the reason for his/her academic deficiencies and why he/she should be given favorable consideration for re-admission.

A student who has received the grade of failure ("F") will need to contact Academic Services for academic counseling before continuing, regardless of GPA. A student who earns a grade of "F" in a BBA course **must** repeat the course.

A student may be placed on behavioral probation if he/she violates the "Student Code of Conduct" (Medaille Student Handbook, Section 7.6) or violates the Misconduct policy (SAGE/ALP Student Handbook, General College Policies). Depending upon the severity of the offense or the number of offenses, a student may be dismissed from his/her program.

## O. Student Leave of Absence (LOA)

A student may take a leave of absence by filling out a leave of absence form and returning it to Student Services. Students receiving financial aid **MUST** notify the Office of Financial Aid if they intend to take a leave. Please refer to Section 7 C, for more information regarding how a leave of absence will affect your financial aid. Please note: Students must meet with Student Services to reschedule any courses missed due to a leave of absence. Failure to attend three consecutive class sessions will result in an administrative withdrawal, unless the student has been approved for a leave of absence.

## P. Student Withdrawal

A student may drop a course prior to the first night of class by contacting Student Services, and a full refund of tuition will be issued. A student withdrawing from the program is required to fill out a withdrawal form and return it to Student Services. Withdrawals must be done **before** the third class session to avoid a failing grade; however, financial liability still exists. **Students who withdraw on or after the third class session will receive a grade.** Work submitted before the withdrawal will be applied toward the total course requirements and an overall course grade will be calculated. **Laptop computers must be returned to the branch campus administrative office within one week of the last day of attendance.**

Failure to attend three consecutive sessions will result in an administrative withdrawal, unless the student has been approved for a leave of absence.

Tuition refund calculations are based on the date that a properly completed withdrawal form is submitted to Student Services (for more information regarding refunds refer to Section 7, F). Failure to complete the proper paperwork may result in a failing grade for the courses in which the student is enrolled. Students seeking re-admission must complete a re-admission form. Forms are available from Student Services.

## Q. Re-Entry Policy/Procedures

To return from a withdrawal, a student who has been away from the program for under a year must submit a re-admit application to Student Services. A student cannot be re-admitted to the program more than once.

Students who were academically dismissed will be reviewed with regard to admission standards (refer to Section 5 N for more information regarding academic dismissal). Students who have been academically dismissed twice may not reapply for admission.

A student who has been away from the program for a year or more must submit both an admissions application and official transcripts for all colleges attended during the absence. All students must meet admission standards. Please refer to Section 7 A for information regarding financial obligations for re-entry.

## R. Student Changes of Status

A student who changes name, address, place of employment or telephone number must fill out a change of status form and return it to Student Services. Change of status forms are available from the administrative office. **A student must provide a revised social security card for proof of name change.** Updates to address, place of employment, or telephone number may be made by students on their MedailleOne account.

## S. Course Prerequisites

Students are expected to take courses in the lock-step order established on their cohort calendar. Since all Accelerated Learning Program courses of study are sequential, the material covered in one course will be referenced in subsequent classes. Course prerequisites are the previous courses in the program sequence.

Students who for extraordinary circumstances wish to register for a course without the required prerequisite(s) should first consult with their advisor regarding the viability of this action. Students pursuing such action do so at their own risk and upon registration must complete the Course Prerequisite Disclaimer Form available from Student Services.

## T. Concurrent Enrollment

Because of the intense nature of the adult program, it is inadvisable for a student to concurrently enroll in more than two courses at any given time. Concurrent enrollment is defined as simultaneous enrollment in two major courses, two elective courses, one major and one elective course, or an adult program course and a course attended outside the institution, such as the community college. Courses are considered concurrent when the start and/or end dates overlap. Students who feel that concurrent enrollment is necessary or advisable for their situation **must** contact Student Services. Financial Aid will not

cover concurrent enrollment.

## U. Registration for Additional Courses

If a student needs additional credits in order to fulfill his/her degree completion requirements, he/she may register for ALP elective courses. Registration must be completed at least three weeks prior to the first night of class. Registration forms are available from Student Services. Students must schedule an advisement session with Student Services before registering for additional courses.

## V. Graduation with Honors

Outstanding academic performance by a student who meets the general College requirements and the requirements for a particular degree are recognized through graduation with Honors. To be eligible for honors at graduation, a student must have completed the Bachelor's degree program in Business Administration and have a minimum of 44 Medaille College credits, or have completed the Associate in Science in Business degree program and have a minimum of 24 Medaille College credits\*. There are three levels of Honors: to graduate Cum Laude, a student shall have maintained an average in all Medaille College work of at least 3.5; for Magna Cum Laude, an average of at least 3.7; for Summa Cum Laude, an average of at least 3.9.

\* Please note that only Medaille College courses fulfill the residential credit requirement. DANTES exams, courses at other colleges, etc. are considered transfer credit and do not meet residential credit hour minimums for graduation honors.

## W. Student Opinion Survey

At the end of each course students will have the opportunity to complete an evaluation regarding the teaching, instructional materials, and services they have received.

Course surveys will be collected confidentially and reviewed by appropriate Medaille administration; copies will be mailed to the instructor after grades have gone out. Medaille College welcomes comments and concerns on these forms, as it continually works to improve every aspect of student learning.

## X. Degree Application

There is one graduation ceremony in May in which all students who have completed degree requirements during the year may participate. Students within six credit hours of graduation and who have registered to complete their degree before August 31 of that same year may also participate in this ceremony.

Students will receive graduation applications/diploma order forms from Student Services, who will visit each appropriate cohorts four to six weeks prior to completion of the



course sequence. All degree applicants must submit a graduation application/diploma order form and a signed pre-graduation review form to Student Services. Degrees are issued in January, May, June, and August. Please note that there is a \$50.00 graduation fee.

Students who receive degrees in June, August, or January are welcome to participate in the annual May commencement ceremony.

Application Due Dates:

*For conferral on:*

January 31, 2008

May 31, 2008

June 30, 2008

August 31, 2008

*Must apply by:*

December 1, 2007

April 1, 2008

April 1, 2008

April 1, 2008

**Degrees will not be conferred until all coursework is completed.** Conferral dates are: January 31, 2008; May 31, 2008; June 30, 2008; August 31, 2008.

A student who completes all the requirements for a degree before formal graduation may request a degree-completion letter from Student Services. This letter will serve in the place of a diploma until the degree has been formally conferred.

## Y. Course Repeat Policy

In cases of repeated courses, only the last grade earned, whether higher or lower, is used in calculating the grade point average. All grades earned for courses taken at Medaille, however, remain a part of the student's permanent record. Students must complete and submit the appropriate form at the time of repeat. Forms can be obtained from Student Services. Financial Aid does not cover repeat courses.

Students should take note that unless the repeated class is required by the College, New York State will not allow the credit hours for the course to be counted in determining the minimum course load required for financial aid purposes.

Students may not take a Directed Study, Independent Study, Challenge Exam, or have a course transferred from another college to replace a course in which a failing grade was earned at Medaille College.

## Z. Pass/Fail

The P/F grade is offered as an option for students in the undergraduate program who are taking courses outside their program sequence (in order to meet degree requirements) and who wish to take more challenging courses without endangering their grade point average. Students earn credits, but not quality points, for courses in which they earn a "P" grade. A grade of "F" is punitive and **is** factored into the quality point average.

Students may take a limited number of courses on a P/F basis. No more than ten percent (10%) of the total degree or certification program may be taken P/F. **Students must consult with Student Services to determine whether the course is acceptable within their program. Required classes and general education courses are not eligible for P/F.**

P/F grades are student-initiated. Forms are available from Student Services. Arrangements must be made within the deadline prescribed. Students requesting to take a course on a P/F basis must sign and return the form to Student Services. Arrangements to take a course on such a basis are final. **Requests for P/F courses must be submitted on or before the 4<sup>th</sup> night of class.**

Since colleges differ on acceptance of P/F grades, students interested in advanced study at other institutions should investigate the acceptance of such grades by specific graduate schools.

---

## SECTION 6

# GENERAL COLLEGE POLICIES

---

### A. I.D. Cards

An official identification card is issued to each Accelerated Learning Program student prior to the end of the first course; it is valid until the student graduates or withdraws from the program and allows students access to certain areas on the Medaille Buffalo Campus. A valid ID card also allows students to borrow materials at either of the libraries, use the Computer Complex, gain entrance to most social events, and use the Campus Center during open hours. There is a \$30.00 replacement fee. Students who withdraw from the program should submit their ID cards to Student Services. Lost or stolen ID cards should be reported to Public Safety.

### B. Immunizations

In compliance with the New York Department of Public Health, Law # 2165, all college students born on or after January 1, 1957 must show proof of immunization against measles, mumps, and rubella to register. The proof of immunity consists of a certificate of immunization signed by a physician or health care provider which documents measles, rubella and mumps immunization. Additionally, effective August 15, 2003, New York State Public Health Law # 2167 requires a response to receipt of meningococcal disease and vaccine information signed by the student. Forms will be given to each student, or are available at Student Services. Questions regarding your status should be directed to Student Health Center (Buffalo Campus/ Medaille College) at (716) 880-2112 or 1-800-292-1582, ext 2112 or 2155. **Student access to online grades and services may be restricted until proof of immunizations has been submitted.**

### C. Smoking Policy

All buildings at Medaille College are smoke-free. Any students finding it necessary to smoke must do so in an area designated for smoking (for example, a designated area outside the buildings).

### D. Children on Campus

Please note that College policy prohibits the unauthorized presence of children on any campus. This includes leaving children unsupervised in lounges, libraries, or empty classrooms. Children are not to be placed in classroom settings since their presence is not conducive to an optimal learning environment. Violations should be handled by the

individual instructor and/or reported to the administrative office.

## E. Pets on Campus

Due to considerations of health, safety, cleanliness, and professionalism, faculty, administration, staff, students, and guests are not to bring pets onto any campus of Medaille College.

## F. Contagious/Communicable Diseases

Any student or employee who is diagnosed as having a contagious/communicable condition is prohibited from entering the classroom or administrative offices. He/she may return to the college upon submission of written evidence from a doctor that the condition no longer exists. This should be presented to the Executive Director or the Branch Campus Director.

## G. Alcohol, Controlled Substances, Firearms, and Crime Prevention

Alcohol, controlled substances, and firearms are not permitted at either branch campus location in Amherst or Rochester, the Medaille College Buffalo Campus, or at any study group meeting. Medaille College provides educational programming related to substance abuse. Personal counseling for individual members of the College community is available through the Counseling Office (Buffalo Campus) as well as referral to community agencies in the Buffalo area.

Any student or faculty member whose profession requires him/her to carry a firearm during class time must first notify Student Services. Refusal to comply may result in dismissal from the College.

Medaille College's Security staff, Office of Student Affairs, and Campus Crime and Sexual Assault Committee work together to facilitate a pro-active approach to crime prevention on the Buffalo Campus and at both branch campuses. Students are informed about security issues during New Student Seminar, and a variety of educational programs are offered at the Buffalo Campus to heighten awareness of public safety.

## H. Disabled Students

In compliance with Section 504 of the Federal Rehabilitation Act and the Americans with Disabilities Act of 1990, Medaille College does not discriminate on the basis of a disability.

Medaille College endeavors to assist students on an individual basis with concerns they may have as they learn at the branch campus sites in Amherst or Rochester. The Office

of Disability Services is available to assist students with disabilities in all aspects of college life. The goal is to do as much as is reasonable to ensure that those with a disability achieve independence and fully participate in the mainstream of the educational process.

Students requesting services and/or accommodations must contact the Office of Disability Services directly at (716) 880-2391 or 1-800-292-1582, ext 2391.

## I. Intellectual Honesty

Because honesty in academic work is the bedrock of education, students in the Accelerated Learning Program of Medaille College are expected to be honorable in all academic endeavors. The principal rule of academic integrity is that each member of the College community will submit only his or her own work, executed to the best of his or her own ability.

Applying the standards of ethical behavior is an important part of a student's education at Medaille. Integrity begins as a personal virtue; as experience and education grow it provides the foundation of a principled and trustworthy citizen. Academic dishonesty violates that integrity. Cheating, plagiarism, or intentionally misleading an instructor constitute unethical behavior and will not be tolerated.

The practice of personal integrity:

- Encourages a strong sense of mutual responsibility, respect, trust, and fairness among all members of the college community: students, faculty, and administration.
- Strengthens student leadership
- Promotes better scholarship
- Forms the basis for good living not only in the College community, but also in one's personal life.

A more detailed discussion and definition of academic integrity may be found in Section 5, L.

## J. Misconduct

Misconduct is subject to disciplinary action including behavioral probation or suspension from the College. Misconduct includes but is not limited to:

- Forgery, alteration, or misuse of college documents, records or identification.

- Knowingly furnishing false information to the College.
- Misrepresentation of one's self or of an organization as an agent of the College.
- Obstruction or disruption (while on or away from campus property) of the academic process, administration process, or other College function. Students may not attend class or study group under the influence of illegal drugs or alcohol.
- Threatening to inflict or inflicting psychological or physical violence on the person or property of any member of the College community or to family members of that community.
- Theft, intentional destruction, damage, or unauthorized possession or use of College property or the property of any members of the College community.
- Unauthorized entry into, or unauthorized use of any College building, structure, or facility.

Incidents of misconduct should be reported immediately in writing to the Executive Director or the Branch Campus Director. Each incident will be reviewed and referred as appropriate. Students may be placed on behavioral probation; immediate removal (or suspension) from the class, campus, or program may result.

## K. Bias-related Discrimination

In conformance with Title IX, 1972 Education Amendments, Medaille College does not discriminate on the basis of sex, race, color, handicap, national and ethnic origin, sexual orientation, or age in the administration of its educational policies, admissions policies, scholarship and loan programs, and athletic and other institutionally administered programs. Anyone encountering or suspecting discrimination should report it in writing to the Executive Director in Amherst or the Branch Campus Director in Rochester.

## L. Sexual Harassment

Sexual harassment is a continued pattern of unwelcome sexual advances, requests for sexual favors, or other physical and expressive behavior of a sexual nature where:

- Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment or education; or
- Submission to or rejection of such conduct by an individual is used as the basis for academic or employment decisions affecting the individual; or
- Such conduct has the purpose or effect of substantially interfering with an individual's academic or professional performance or creating an intimidating, hostile, or demeaning environment for employment or education.

Medaille College will not tolerate sexual harassment of students by College faculty or staff. Students are legally protected from such activity by both state and federal

legislation and are asked to report any occurrence without fear of recrimination.

**Peer sexual harassment** is a form of prohibited sex discrimination where the harassing conduct creates a hostile environment. Thus, unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature constitute sexual harassment when the conduct is sufficiently severe, persistent, or pervasive to limit a student's ability to participate in or benefit from the education program or to create a hostile or abusive educational environment. Schools are required by the Title IX regulations to have grievance procedures through which students can complain of alleged sex discrimination by other students, including sexual harassment. Students are asked to report any occurrence to the Executive Director.

## M. Sexual Harassment Student Complaint Procedure

A student encountering sexual harassment should report the situation to the Executive Director, who will consult with the Dean of Students for investigation. If the evidence indicates a pattern of harassment as described above, the Dean of Students will report to the College President and the Office of Academic Affairs, who together will determine an appropriate resolution to the situation.

## N. Academic Decorum

Medaille College does not tolerate sexual or racial harassment of students or employees by the College faculty, staff, or students. Students are legally protected from such activity by both state and federal legislation and are asked to report any occurrence to the Accelerated Learning Program Executive Director without fear of recrimination.

Students are expected to conduct themselves in a respectful manner. The College does not tolerate immature or abusive behavior in the classroom or study group setting. Upon receipt of a written complaint of such behavior, the Office of Academic Affairs may immediately remove the student from class and/or group. The Executive Director, the Office of Academic Affairs, and the Dean of Student Affairs will review the evidence and determine the appropriate course of action with regard to the future of the student in the Accelerated Learning Program.

## O. Student Code of Conduct and Judicial Procedures

The Medaille College Office of Student Affairs publishes a Student Code of Conduct and Judicial Procedures document that describes the regulations and standards in the area of student life and conduct. The Accelerated Learning Program subscribes in full to guidelines therein; a copy can be found in the appendix to this handbook.

## P. Student's Right to Privacy

All student records are maintained and made available in accordance with the Federal Family Educational Rights and Privacy Act (FERPA) of 1974. In accordance with FERPA, Medaille College will normally release directory information to third parties unless the student has requested that such information be withheld. Directory information is defined as the following: student name, address, telephone listing, date and place of birth, major field of study, participation in officially recognized activities and sports, weight and height of members of athletic teams, dates of attendance, degrees and awards received, and the most recent previous educational agency or institution attended.

If non-disclosure is desired, the student should complete a non-disclosure form in Student Services. A student who wishes to review his/her records must contact Student Services.

FERPA affords students certain rights with respect to their educational records. They are:

- 1. The right to inspect and review the student's education records within forty-five days from the day the College receives a request for access.**

As a student of Medaille or as the parent of a dependent student you have the right to inspect and review your education records within forty-five (45) days from the day the College receives your written request for access. You should submit your request to Student Services for academic records, to Financial Aid for financial aid records, and to the Accounting Department for records concerning your account. A request for any other education records should be directed to Student Services. The written request must identify the record(s) that you wish to inspect. The College official will make arrangements for access and notify you of the time and place where the records may be inspected. If the records are not maintained by the College official to whom the request was submitted, that official shall advise you of the correct official to whom a request should be addressed.
- 2. The right to request the amendment of the student's education records if the student believes them to be inaccurate or misleading.**

You may ask the College to amend an education record that you believe is inaccurate or misleading. You should write the College official responsible for the record, clearly identifying the part of the record you want to change, and specify why it is inaccurate or misleading. If the College decides not to amend the record as you requested, the College will notify you of the decision. You have the right to request a hearing regarding the denial of your request for amendment to the education records.
- 3. The right to consent to disclosure of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent.**

One exception which permits disclosure of personally identifiable information contained in your education records without your consent is disclosure to College



officials with legitimate educational interests. A school official is:

- a person employed by the College in an administrative, supervisory, academic, research, or support staff position (including campus police, security personal, and health staff);
- a person or company with whom the College has contracted (such as an attorney, auditor, or collection agent, temporary staffing agencies, and outsourced vendors). Outsourced vendors are those parties helping the college provide students access to services relating to their education. For example, the bookstore will be provided with course schedules to assist student with procuring textbooks and other course materials;
- a person serving on the Board of Trustees; or
- a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another college official in performing his or her tasks.

A College official has a legitimate educational interest if the official needs to review your education record in order to fulfill his or her professional responsibilities.

The College may disclose your education records without your consent to officials of another school to which you have applied or in which you seek to enroll, upon their request.

4. **The right to refuse to permit the college to designate disclosure of personally identifiable information about the student as “Directory Information,” which is not subject to the above restrictions on disclosure.**

Another exception which permits disclose without your consent is disclosure of personally identifiable information which the College has designated “Directory Information.” The College may within its discretion release some or all categories of Directory Information, as it determines is appropriate. Directory Information includes the student’s name; local address and telephone number; permanent address and telephone number; College e-mail address; date of birth; major and minor field(s) of study, including the department or program in which you are enrolled; classification as a freshman, sophomore, junior, senior, or graduate; course load (e.g. full-time or part-time); participation in officially recognized activities and sports; weight and height information of members of athletic teams; dates of attendance and graduation and degrees received; most recent previous educational institution attended; and honors and awards received, including selection to an Honors list or honorary organization and the grade point average of student selected for such honors and awards.

If you do not wish to have your information designated as Directory Information and disclosed to members of the College community and to requests from outside of the college, you must complete the Non-disclosure Form and return it to Student Services within two weeks of your start date.

Please note that your request to block the designation of your information as Directory Information will apply to all requests for Directory Information from within and outside the College community, including prospective employers.

This notification will remain in effect until you inform Student Services in writing

to remove the block to designation and disclosure.

5. **The right to file a complaint with the U.S. Department of Education concerning alleged failures by the College to comply with the requirements of FERPA**

The name and address of the office the administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, Washington, DC 20202-4605. Inquiries about the use of Directory Information or an other FERPA issues can be directed to Student Services.

6. **The College has adopted a Policy on the Privacy of Student Records which was developed to comply with FERPA.**

A copy of the policy may be obtained from Student Services.

## Q. Emergency Calls

Both branch campuses have established measures that will allow students and instructors to place or receive emergency phone calls during the hours when classes are running. On the Amherst campus, emergency calls should be directed to the Public Safety Officer on duty.

On the Rochester campus, students and instructors may place or receive emergency calls using the telephone in the classroom hallway. The phone is not to be used for purposes other than emergencies. If the emergency phone rings, the closest instructor should answer the phone and determine the name and cohort of the individual being sought. It may be necessary to check in each classroom to locate the correct student. The emergency phone is limited to local calls only.

<b>Amherst Public Safety</b>	<b>(716) 984-1350</b>
<b>Buffalo Public Safety</b>	<b>(716) 880-2911</b>
<b>Rochester Emergency Phone</b>	<b>(585) 272-3041</b>

In case of an emergency that occurs during class time, please call 911 (if appropriate) and/or the Medaille Buffalo Campus at (716) 880-2000 or 1-800-292-1582. State your name, the nature of the emergency and the branch campus location from which you are calling.

***Please note that in case of fire, do not waste time calling the Buffalo Campus.  
Pull the fire alarm and exit the building immediately.***

## R. Medaille e-mail

Electronic mail is a primary means of communication on campus. Many official college communications are transmitted to students, faculty, and staff via e-mail. It is an important vehicle for communications between students and their instructors, a convenient organizational tool for groups and departments, and a quick method for sharing ideas and information among friends and colleagues.

To ensure that all important correspondence is reliably delivered to each individual, all account holders will be assigned an official e-mail address. The most common form is: [all.your.names@medaille.edu](mailto:all.your.names@medaille.edu). This address will be used for all College e-mail correspondence lists, for populating lists for classes, and for the official online directory.

Your e-mail account is a valuable asset. It is, and should remain, private to you alone. It is used to authenticate your identity in many university online services. In addition, you are totally responsible for all activity that takes place from your account. To safeguard your identity and your privacy, do not share your account or give your password to anyone.

## S. Acceptable Use Policy

Medaille College's Acceptable Use Policy (AUP) sets forth the standards by which all students, faculty, staff and authorized guests (hereafter referred to collectively as "User(s)") may use their assigned computer accounts, email services and the shared Medaille College network. The use of Medaille's computer and network resources including all electronic communication systems and equipment (hereafter referred to collectively as the "Medaille Network") is a revocable privilege.

The Medaille network is provided to support Medaille College business and its mission of education, service and research. Any other uses, including uses that jeopardize the integrity of the Medaille Network, the privacy or safety of other Users, or that are otherwise illegal are prohibited.

By using or accessing the Medaille Network, Users agree to comply with the AUP and other applicable Medaille policies which may be implemented from time to time, as well as all Federal, state, local laws and regulations. Using and/or accessing the Medaille Network without proper authorization is strictly prohibited.

### I. Principles

General guidelines for acceptable use of the Medaille Network are based on the following principles:

1. Users are expected to behave responsibly with respect to the Medaille Network at all times.
2. Users are expected to respect the integrity and the security of the Medaille Network.

3. Users are expected to behave in a manner consistent with Medaille's mission and comply with all applicable laws, regulations, and Medaille policies.
4. Users are expected to be considerate of the needs of other Users by making every reasonable effort not to impede the ability of others to use the Medaille Network and show restraint in the consumption of shared resources.
5. Users are expected to respect the rights and property of others, including privacy, confidentiality and intellectual property.

## **II. Access Requirements**

The following statements govern access to the Medaille Network:

1. All access is denied unless expressly granted. The Office of Information Technology (IT) generally grants access in the form of computer and network accounts to registered students, faculty, staff, and others as appropriate for such purposes as research, education (including self study), or College administration. Passwords and/or personal identification numbers protect college accounts.
2. Accounts are assigned to individuals and are not to be shared unless specifically authorized by IT. Each User is solely responsible for all functions performed from accounts assigned to them. It is a violation of the AUP for any User to allow others (including other Users within the Medaille Network) to use or have access to their account. It is a violation to use another User's account, with or without that person's permission. Intentionally or negligently revealing one's password is prohibited. It is a violation to attempt to learn the password to another User's account, whether the attempt is successful or not.
3. The password used with an account, is the equivalent of an electronic signature. The use of User ID and password authenticates an identity and gives on-line affirmations the force of a legal document.
4. Users are responsible for ensuring that they also comply with all IT policies, including those related to keeping the Medaille Network secure which can be found at: <http://www.medaille.edu/college/IT/aup.asp>.

## **III. Prohibitions**

The following activities are specifically prohibited:

1. Users may not attempt to disguise their identity, the identity of their account or the machine that they are using. Users may not attempt to impersonate another person or organization. Users may not appropriate Medaille College's name, network names, network number spaces, or Medaille College logos, trademarks or servicemarks. Users may not use Medaille College's assigned Internet number space for their own domain without the prior express permission of IT.
2. Users may not attempt to intercept, monitor, forge, alter or destroy other Users' communications. Users may not infringe upon the privacy of others' computer or data. Users may not read, copy, change, or delete another User's data or communications without the prior express permission of the owner.

3. Users may not engage in actions that disrupt or interfere with the legitimate use by other Users of any computers and/or networks, including the Medaille Network, that interfere with the supervisory or accounting functions of the systems, or that are likely to have such effects. Such conduct includes, but is not limited to: placing of unlawful information on the system, transmitting data or programs likely to result in the loss of an individual's work or system downtime, sending "chain letters" or "broadcast" messages to lists or individuals, or any other use that causes congestion of any networks or interferes with the work of others, i.e. spam.
4. Users may not distribute or send unlawful communications of any kind, including but not limited to threats of violence, obscenity, child pornography and/or harassing communications (as defined by law).
5. Users may not attempt to bypass computer or network security mechanisms, including the Medaille Network, without the prior express permission of the owner of that computer or network system. Possession of tools that bypass security or probe security, or of files that may be used as input or output for such tools, shall be considered as the equivalent to such an attempt. The unauthorized scanning of the Medaille Network is also prohibited.
6. Users must obey all established guidelines for any computers or networks used, both inside and outside Medaille College. For example, individuals using computing resources provided by IT, Medaille College Libraries or Departments must adhere to the policies established for use of those resources. Users accessing off-campus computers via external networks must abide by the policies established by the off-campus owners of those computers and networks as well.
7. Users may not engage in the unauthorized copying, distributing, altering or translating of copyrighted materials, software, music or other media without the express permissions of the copyright holder. Information on the Digital Millennium Copyright Act can be found at: <http://www.copyright.gov/legislation/dmca.pdf> and the Copyright Act at: <http://www.copyright.gov/title17/>
8. Users may not use the Medaille Network for private business, commercial or political activities, fundraising, or advertising on behalf of non-Medaille organizations, unlawful activities or uses that violate other Medaille College policies. Users may not extend or share the Medaille Network.
9. Users may not violate any laws or ordinances, including, but not limited to, copyright, discrimination, harassment, and/or export controls. Medaille College may contact local or federal law enforcement authorities to investigate any matter at its sole discretion

## **IV. Monitoring**

In appropriate circumstances, Medaille College reserves the right to review and/or monitor any e-mails or transmissions sent or received through the Medaille Network, at its sole discretion.

Penalties for violating the AUP may include restricted access or loss of access to the Medaille Network, termination and/or expulsion from Medaille College and in some cases, civil and/or criminal liability.

Medaille College reserves the right to update or revise the AUP or implement additional policies in the future. Users are responsible for staying informed about Medaille College policies regarding the use of computer and network resources and complying with all applicable policies. The most current version of the IT AUP is at [www.medaille.edu/college/it/aup.asp](http://www.medaille.edu/college/it/aup.asp).

- Email Policy
- Official Email Address
- Medaille Networks
- Administrative Systems

---

## SECTION 7

# FINANCIAL OBLIGATIONS

---

### A. Fee Structure

Payment of tuition, educational resource fees, and all other fees are due **prior** to each course start date. It is understood that regardless of the financial source, the student is responsible for all costs involved with enrollment in the Accelerated Learning Program, including a \$50 graduation fee which is due prior to graduation.

Students receive a projection of tuition and fees prior to registration and are expected to meet their financial obligations according to the published schedule. Any questions regarding payments or problems associated with making those payments should be directed to the Amherst branch campus Business Office.

Medaille College reserves the right to change the tuition and fee schedule at any time. Tuition charges in BBA and ASB programs vary. Students who complete the one program and transfer into another will be assessed tuition according to the tuition charges in effect at that time. A late fee, as indicated below, is charged each time a payment is received after the due date. There will be a \$35.00 charge for each check returned for insufficient funds.

#### 1. General Procedures for Cash Pay Students

- a. The student must submit payment to the branch campus administrative office within 30 days of the start of the course; payment is considered late if not received within 30 days.
- b. A late fee of \$150 per block registration (semester) will be charged if payment is not received by the specified time.
- c. If payment is not received, a hold will be placed on the account, preventing the student from receiving grades/transcripts and from being registered for/ attending additional courses.
- d. If payment is not received for two sequential courses, the student will not be allowed to attend class, withdrawal procedures will be started, and a 1% monthly interest charge will be added to the student's account on the outstanding balance until the account is current.
- e. No transcripts will be issued for students having any outstanding balance.

Books for subsequent courses may be held for students with an outstanding balance.

- f. There will be a \$35.00 charge for returned checks due to non-sufficient funds.

Payments can be made via check, MasterCard, Visa, Discover, American Express or money order and can be dropped off at either branch campus office or mailed. Payment by credit card may be made using the student's MedailleOne account.

## 2. General Procedures for Students Receiving Employer Tuition Reimbursement.

Students who receive tuition reimbursement from their employers **must** still follow the Cash Pay procedures outlined above unless other arrangements are made; payment for each course is expected within 30 days of the start of the course. Upon payment in full, students will receive a paid receipt which may be submitted to satisfy an employer's tuition reimbursement policy. Employee reimbursement is an arrangement between the student and his/her employer; the Accelerated Learning Program cannot defer course charges based on this arrangement.

## 3. General Procedures for Students Receiving Financial Aid

Tuition is deferred based on the dollar amount to be received from the Financial Aid Office. **The student is responsible for any balance not covered by Financial Aid (including loans, Pell and TAP).** The student is also responsible for submitting the appropriate financial aid forms on time as required by the Office of Financial Aid. Please contact the Office of Financial Aid for forms and due dates. Students must fulfill their responsibilities regarding such forms and meet deadlines in order to maintain their deferred payment status.

Students who have an outstanding balance not covered by financial aid will need to contact the Business Office to establish satisfactory payment arrangements for the remaining balance.

### a. General Procedure for Partial Financial Aid Students

- Payment is considered late if not received within 30 days of the first night of class.
- A one-time fee of \$150 per block registration (semester) will be charged if payment is not received by the due date.
- If payment is not received in full by the next scheduled payment, grades will not be released.



- If payment is not received for two sequential courses, the student will not be allowed to attend class, withdrawal procedures will be started, and a 1% monthly interest charge will be added to the student's account on the outstanding balance until the account is current.
- No transcripts will be issued to a student having any outstanding balance.
- There will be a \$35.00 charge for returned checks due to non-sufficient funds.

**NOTE:** Any deviation from this procedure will eliminate a student's deferred payment status.

**b. Financial Aid Refunds**

Refunds are handled in the Business Office. Accounts are cleared at the end of the award year if you have signed the Authorization to Apply Federal Student Aid form, which authorizes Medaille college to apply the proceeds from your financial aid disbursements toward tuition for the classes scheduled during this loan period. Otherwise, accounts are cleared at the end of the payment period.

Degree Program	Accounts clear after:
<b>Associates</b>	Midpoint and final class
<b>BBA</b>	Midpoint and final class

**NOTE:** The Authorization to Apply Federal Student Aid form is valid for the entire period of enrollment at Medaille. However, excess funds will be distributed at the end of each award year, as required under Title IV regulations. In addition, funds will be refunded upon rescission, in writing, of this authorization. If no Authorization to Apply Federal Funds is on file, the student will be considered a Cash Pay student.

4. 1098-T

A 1098-T will be mailed to students who had a payment on the account in 2007. If you need a detailed ledger for 2006, please request a **2007 statement** of your account.

5. Portfolio/Challenge Exam Fees

Portfolio fees are not reflected in the regular payment schedule. Students

petitioning for prior learning credit through portfolio are required to remit with their application a non-refundable processing fee (\$100.00) for each course for which PLA credit is sought.

Additional assessment fees are based on the credit hours awarded. Students are notified of the amount due when the evaluation is completed. For each credit earned, the cost is \$75.00 per credit.

Challenge exam and DANTES exam fees are not reflected in the regular payment schedule. A non-refundable application fee of \$100 for challenge exams and \$130 for DANTES exams must be submitted with each application to Student Services.

## 6. Refund Policy

Application fees and registration fees are **not refundable**.

A percentage of the educational resource fee may be refundable for materials not yet received or not yet used. Refunds will not be made for books that have been marred in any way, nor will refunds be made for books required in any class that the student has attended. All unused books and course materials issued must be returned to the appropriate branch campus administrative office within one week of the first session of that course to obtain a refund. In the event of a course withdrawal, the student should not presume that the same materials will be used when he or she enrolls in that course at a later time.

Students must officially withdraw from a course by following the withdrawal policy (Section 5 P). Students may be eligible for a refund according to the following schedule:

Withdrawal date	% of Refund
	7-week course
Prior to 1 <sup>st</sup> class	100%
Prior to 2 <sup>nd</sup> class	75%
2 <sup>nd</sup> class and after	None

## 7. Re-admitted Students and Special Enrollment

Students are subject to tuition and fees levels applicable at the time they re-enter the program. This policy means that students who withdraw from the program and then rejoin at a later date will be subject to current tuition and fee levels. Also, students who withdraw from or retake a course are subject to current tuition and fee levels. There is no financial aid available for courses that must be retaken.

## B. Financial Aid

Financial Aid is available to admitted and accepted Medaille students through a variety of sources. The Office of Financial Aid can provide information about the following topics: financial aid programs (including eligibility requirements, selection procedures, and disbursement schedules), satisfactory progress, rights and responsibilities of students receiving financial aid, loan repayment, costs of attending Medaille, and the liability policy at Medaille. When planning for college finances, the student should investigate the following sources:

### 1. Financial Aid

To calculate financial need, a student must first determine his/her Family Contribution by completing the Free Application for Federal Student Aid (FAFSA) online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov). The Family Contribution is then subtracted from the cost of attendance. An information packet on financial aid is available in the Office of Financial Aid.

$$\text{Cost of Attendance} - \text{Family Contribution} = \text{Financial Need}$$

To calculate your Cost of Attendance, use the chart found in the Appendix.

### 2. Grants

The **Federal Pell Grant** is a **need-based** federal grant program designed to provide funds to students who are enrolled full-time. These grants range up to \$4,310 per year based on family income, assets, the number of family members in the household, the number in college, and the number of credits for which the student is enrolled. Apply by submitting the Free Application for Federal Student Aid (FAFSA) online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov). **Students must maintain satisfactory academic progress to receive this award.**

**New York State Tuition Assistance Program (TAP)** awards range up to \$5,000 and are based on New York State net taxable income. Students must maintain full-time status and be a New York State resident. If eligible, students **may** qualify for up to two academic years of TAP while pursuing the BBA degree. Apply by submitting the FAFSA. The New York State Express TAP Application (ETA) will be mailed to students and **must be returned to the New York State Higher Education Services Corporation. Students must maintain satisfactory academic progress to receive this award.**

### 3. Other Financial Assistance

**Veterans Benefits** are available for students who qualify. In order to determine

eligibility, the Department of Veterans Affairs or the Amherst branch campus Office of Financial Aid should be contacted.

**Vietnam Veterans Tuition Assistance Program** may provide financial assistance to some veterans enrolled in undergraduate degree programs. For an application contact New York State Higher Education Services Corporation, 99 Washington Avenue, Albany, New York 12255.

**Vocational and Educational Services for Individuals with Disabilities (VESID), formerly Office of Vocational Rehabilitation (OVR)**, benefits are available for students with certain physical or emotional disabilities. Contact the New York State Vocational Rehabilitation Commission.

**Federal Aid to Native Americans** is a grant offered by the U.S. Bureau of Indian Affairs for college study. To be eligible, the applicant must: (1) be at least one-fourth American Indian, Eskimo, or Aleut; (2) be an enrolled member of a tribe, band, or group recognized by the Bureau of Indian Affairs; (3) be enrolled in or accepted for enrollment in an approved college or university pursuing at least a two-year degree; and (4) demonstrate financial need.

An application is necessary for each year of study and must be accompanied by an official needs analysis from the Financial Aid Office. Each first-time applicant is required to submit tribal enrollment certification from the bureau, agency, or tribe which records enrollment for the tribe. The student must make satisfactory progress towards a degree and show financial need for grants to be awarded in successive years. Applications are available from the Bureau of Indian Affairs, 3701 North Fairfax Drive, Suite 260, Arlington, Virginia 22203.

**New York State Aid to Native Americans** is an entitlement program, with neither a qualifying examination nor a limit on the number of awards. Applicants must be (1) a resident of New York State; (2) on an official tribal roll of a New York State tribe or the child of an enrolled member of a New York State tribe; and (3) enrolled in an approved New York State post-secondary program. Applications are available from the Native American Education Unit, New York State Education Department, Albany, New York 12234.

#### 4. Loans

The **Federal Stafford Subsidized Loan Program** is a need-based program that allows students to borrow from participating lenders. **The maximum loan eligibility per academic year is \$3,500 for freshmen, \$4,500 for sophomores, and \$5,500 for juniors and seniors.** The maximum that may be borrowed as an undergraduate student is \$23,000. The interest rate is fixed at 6.8%. Repayment begins six months after the student either leaves school or drops below half-time enrollment. There is no interest paid or accrued while the student is enrolled at least half-time; the Federal government pays the interest for you while you are in

school. The loan must be repaid within 10 years, exclusive of deferment periods. Apply by submitting the FAFSA online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and an E-MPN (Electronic Master Promissory Note) online at [www.hesc.com](http://www.hesc.com). **Students must maintain satisfactory academic progress to receive this loan.** (See Section 7, E, “Satisfactory Progress”.)

The **Unsubsidized Federal Stafford Loan Program** is available, regardless of family income, to students who do not qualify for the regular Subsidized Stafford Loan or who are not eligible for the maximum subsidized Stafford Loan and/or who are independent. **The maximum loan eligibility per academic year is \$4,000 for independent freshmen and sophomores, \$5,000 for independent juniors and seniors.** The terms and conditions of the Subsidized and Unsubsidized loans are generally the same, except that borrowers are responsible for the payment of interest that accrues on unsubsidized loans while they are attending school. The term “unsubsidized” means that interest is not paid for you by the Federal government while you are in school. The interest rate is fixed at 6.8%. Apply by submitting the FAFSA online at [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and an E-MPN (Electronic Master Promissory Note) online at [www.hesc.com](http://www.hesc.com). Students must maintain satisfactory academic progress to receive this loan. (See Section 7, E “Satisfactory Progress.”)

The **Federal Parent Loan for Undergraduate Students (PLUS)** is available to help dependent students by allowing their parents to borrow for their educational expenses. Parents may borrow up to the difference between the cost of education and all other financial aid received. Repayment begins immediately. The loan must be repaid within 10 years, exclusive of deferment periods. Apply by submitting a PLUS E-MPN (Electronic Master Promissory Note) online at [www.hesc.com](http://www.hesc.com). Students must maintain satisfactory academic progress to receive this loan. (See Section 7, E, “Satisfactory Progress”.)

## C. Leave of Absence

Any leave will affect your financial aid. Grant and loan money must be returned unless the student completes twelve (12) credits within each payment period. For this reason, ALP recommends that students take no more than one leave of absence per academic year. If a student is eligible for a course waiver, he/she may wish to enroll in an elective course to avoid the need for a leave of absence and the subsequent effect on financial aid disbursement.

Effective July 1, 2003, Medaille College will permit leaves of absence of up to 180 days in any 12-month period during which the student is not considered withdrawn and no return calculation is required. The leave of absence will not involve additional charges by the College. All accounts are on hold for the leave; no refunds may be given.

### **Required Documentation**

A leave of absence will be considered an approved leave of absence if the College

determines that there is a reasonable expectation that the student will return. In addition, the student must follow the college's policy in requesting the leave of absence from Student Services, who will provide the Financial Aid office a written, signed, and dated request **prior** to the leave of absence. However, if unforeseen circumstances prevent a student from providing a prior written request, the College will grant the leave of absence and ask for the written documentation at a later date. For example, if a student was injured in a car accident and needed a few weeks to recover before returning to school, the student would not have been able to request the leave of absence in advance.

### **Length and Number of Approved Leaves**

A student may request multiple leaves of absence, but the total amount of missed days may not exceed 180 days in a twelve month period. The length of each leave may be determined by each individual student. A student may request a leave for any reason, but must indicate the reason for the leave.

### **Effect of Leave of Absence on Financial Aid**

A leave of absence will extend a student's award year, since each student is required to complete and receive a grade for twenty-four or thirty credits in the award year. Please note that although you may receive a refund for a class missed while on a leave, **you will need that refund to cover the required classes (for credits and seat time) to complete your award year.** A leave of absence will change the disbursement dates for loans and Pell grants. Students must have completed twelve or fifteen credits and half of the weeks (seat time) in the award year before a second payment can be disbursed. **A leave of absence may make a student ineligible for a TAP award,** since students must complete and receive a grade for twelve credits in a traditional fall (July 15-Jan 15) or spring (Jan 16- July 14) semester to receive TAP.

### **Completion of Coursework Upon Return**

Title IV regulations indicate that upon the student's return from a leave of absence, the student should be permitted to complete the coursework begun prior to the leave of absence. The student will incur no charges while on a leave of absence.

### **Failure to Return**

The College will explain to the student, prior to granting the leave of absence, the effect that the failure to return from the leave may have on student loan repayment terms, including the exhaustion of some or all of the student's grace period. A student on an approved leave of absence will be considered enrolled at the College and would be eligible for an in-school deferment for his or her SFA loans. If a student does not return from an approved leave of absence, his/her withdrawal date and the beginning of his/her grace period will be the date the student began the leave of absence.

### **Rationale**

The College must have a "formal" leave of absence policy in writing and publicized to students indicating the information provided above.

### Citations

HEA 484B(a)(2), 484(b)(e), Dear Colleague Letter GEN-98-28 RE: 1998 HEA, CFR 668.22(c) and (d), 1999-00 Federal Student financial Aid Handbook, Institutional Eligibility and Participation.

## D. Student Acknowledgment

In applying for financial aid while attending Medaille College, the student acknowledges the following:

1. Medaille College will apply all financial aid funds necessary to cover the tuition costs for the entire payment period (usually 12 credits). Financial Aid and other payments collected in excess of tuition, books, and fees charges will be refunded within 10 days of the credit balance if the student has not signed an Authorization to Apply Federal Student Aid form. If the student has signed the authorization form, refunds will be issued on request. Applying for financial aid does not remove the responsibility for payment. If the funding is not received, the student must make payment arrangements with the Accounting Department in Amherst.
2. With some banks, a 2% loan origination fee will be deducted by the lender from the student's loan proceeds prior to disbursement of the loan. Loan funds are disbursed in multiple disbursements.
3. Changes in the student's class schedule (e.g. non-attendance for more than 29 days) may result in cancellation of the loan application or a delay in disbursement of the financial aid check. A student must be withdrawn from and re-entered into the program if he/she will be out of attendance for more than 29 days. Prior to any change in schedule, the student must contact the Office of Financial Aid in Amherst to verify the impact of the change.
4. Medaille College can only certify *eligibility to apply* for a student loan. Final determination of loan eligibility is made by the lender and the government guarantee agency.
5. Loan periods are measured in credit hours and weeks. The first payment period is defined as half the award year. **Credits and weeks for the first payment period must be completed before the funds for the second disbursement can be released.**

## E. Satisfactory Academic Progress Policy

### 1. Attendance

Students may not miss more than one class session per course unless an exception has been approved by the faculty member and granted by Academic Services.

Exceptions are approved for extraordinary circumstances on an individual basis if: (1) the student notifies the instructor in advance, (2) application is made in writing to Academic Services, and (3) the student makes up all missed work as requested by the instructor. Students who for extenuating circumstances are unable to complete a course can take a withdrawal and repeat the course at a later time, incurring full expenses for the course, or petition Academic Services for an incomplete.

A student must be withdrawn from and re-entered into the program if he/she will be **out of attendance** for more than 29 days.

## 2. Grade Point Average

Undergraduate students must maintain a minimum grade point average of 2.0 or above throughout the duration of their program.

Students falling below this minimum grade point average will be placed on academic probation for two consecutive courses. Students on probation who have not regained the minimum grade point average at the end of the probationary period and are making unsatisfactory progress will be disqualified from Medaille College for a minimum of six months. Student Services will handle appeals or exceptions to disqualifications on an individual basis. Financial Aid disbursements will continue throughout the probation period.

## 3. Satisfactory Progress

Students must maintain satisfactory progress in order to receive Financial Aid. PLEASE NOTE: THERE ARE DIFFERENT REQUIREMENTS FOR STATE AND FEDERAL FINANCIAL AID. **The following charts explain the requirements for renewed eligibility for state financial aid (TAP):**

### Associate Degree

In order to receive state aid for this semester:	1st	2nd	3rd	4th	5th	6th
You must accumulate at least this many credits:	0	3	9	21	33	45
With a GPA of:	0	2.00	2.00	2.00	2.00	2.00

### Baccalaureate Degree

In order to receive state aid for this semester:	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th
You must accumulate at least this many credits:	0	3	9	21	33	45	60	75	90	105



With a GPA of:	0	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00
----------------	---	------	------	------	------	------	------	------	------	------

Please note: Students may receive only eight semesters of TAP.

In addition, you must meet **PROGRAM PURSUIT** regulations which require that during your first two semesters of TAP you must COMPLETE at least 6 credit hours per semester, at least 9 credit hours per semester for the third and fourth semesters, and at least 12 credits for your fifth and all succeeding semesters.

**The following chart explains the requirements for renewed eligibility for federal financial aid (Pell, FSEOG, FCWSP, Federal Stafford Loans):**

In order to receive federal aid for this semester:	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th
You must accumulate at least this many credits:	0	9	18	27	39	51	66	81	96	108
With a GPA of:	0	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00

In addition, you must complete your program within 180 credit hours. If you do not achieve these Satisfactory Progress Requirements, you will not be eligible for additional semesters of financial aid until you obtain the necessary requirements. If you encounter extraordinary difficulties which prohibit you from achieving the above minimum requirements, you may qualify for a waiver of these requirements. Please contact the Office of Financial Aid for details.

4. Academic Disqualification

Academic disqualification will result if a student fails to clear his/her academic probationary status within two consecutive courses. Disqualified students are not eligible for re-admission until the lapse of one calendar year. A formal admissions application must be resubmitted in accordance with Accelerated Learning Program admissions procedures. In addition, the applicant should explain the reason for his/her academic deficiencies and why he/she should be given favorable consideration for re-admission. The Admissions Committee will review the admissions file and a decision will be reached regarding re-admission.

5. Financial Aid Appeal Committee

Any student who wishes to appeal a financial aid decision must do so in writing to the Office of Financial Aid at the Amherst branch campus.

## F. Refund Policy

There is an unpredictable lapse of time between the issuance of the notice of financial award, which is sent to the student and College, and the actual receipt of funds from the federal/state programs. As funds are received in the Business Office, they are promptly credited to the appropriate individual student's account. When such posting to a student account results in a credit balance, the overage will be refunded to the student within 10 days from the posting date unless an Authorization to Apply Federal Student Aid form has been signed. School application fees, assessment fees, and a book/resource material fee are non-refundable.

### **Policy**

Effective October 7, 2000, when a recipient of Title IV funds withdraws from the College during a payment period, the College will determine the amount of Title IV funds the student earned as of their withdrawal date. If the total amount of funds earned as calculated is less than the amount disbursed to the student (or on behalf of the student in the case of a PLUS loan), as of the date that the student withdrew, the difference between these amounts will be returned to the Title IV programs. If the total amount of Title IV funds earned as calculated is greater than the total amount of funds disbursed to the student as of the date the student withdrew, the difference between these amounts will be treated as a post-withdrawal disbursement.

### **Return Calculation**

The amount of Title IV funds earned by the student will be calculated by determining the percentage of Title IV assistance that has been earned and applying this percentage to the total amount of Title IV assistance that was disbursed and/or could have been disbursed for the payment period.

- *Percentage Earned* - The percentage of Title IV assistance that has been earned by the student is equal to the percentage of the payment period that the student completed as of the student's withdrawal date (the last date attended), if this date occurs on or before completion of 60 percent of the payment period.

$$\frac{\text{Total number of calendar days completed}}{\text{Total number of calendar days in the payment period}}$$

The total number of calendar days in a payment period will include all days within the period (as originally schedule at the time of certification) except that scheduled breaks of at least five consecutive days are excluded from both numbers in the above equation. In addition, the total number of calendar days in a period will not include days during which the student was on an approved leave of absence.

- *Percentage Unearned* - The total Title IV funds disbursed to the student, or that could have been disbursed to the student or on the student's behalf, minus the amount of Title IV funds earned by the student determines the amount of Title IV loan and grant aid that **is unearned and must be returned**.

- Total Title IV disbursable aid
- Title IV aid earned
- = Title IV loan and grant aid to be returned

### **Return of Unearned Aid**

The College will return the lesser of the following amount to the appropriate Title IV Programs:

- The total amount of unearned aid.
- The amount that is equal to the total College charges incurred by the student for the payment period multiplied by the percent of unearned aid.

The College charges incurred by the student will include tuition, fees, and other educationally related charges assessed prior to withdrawal.

The College will return funds to the Title IV Programs in the following order: Unsubsidized Federal Stafford Loans, Subsidized Federal Stafford Loans, and Federal PLUS Loans. If unearned funds remain to be returned after repayment of all outstanding loan amounts, the remaining excess will be credited to any amount awarded for the payment period for which a return of funds is required in the following order: Federal Pell Grants, other grant or loan assistance authorized by Title IV regulations.

After the College has allocated the unearned funds for which it is responsible, the student must return assistance for which he/she is responsible in the order specified below. The amount of assistance that the student is responsible for returning is calculated by subtracting the amount of unearned aid that the College is required to return from the total amount of unearned Title IV assistance to be returned. The student (or parent in the case of funds due to a PLUS Loan) must return or repay, as appropriate, the amount determined to any Title IV loan program in accordance with the terms of the loan; and any Title IV grant program as an overpayment of the grant. The student is obligated to return only one-half of the unearned grant amount.

### **Timelines for Return of Funds**

The College will return the amount of Title IV funds for which it is responsible as soon as possible but no later than 30 days after the date the College determine that the student withdrew.

The College will provide students with written information in reference to the Return of Title IV Funds policy requirements.

### **Rationale**

If a student withdraws before completing more than 60 percent of the payment period, the amount of any Title IV loan and grant aid the student received for the payment period must be recalculated to reflect the portion of the payment period that they completed prior

to withdrawal. The unearned Title IV loan and grant aid for the percentage of the payment period not completed **must be returned to the appropriate Title IV aid programs.**

**Citations**

HEA 484B; Dear Colleague Letter GEN098028 RE: 1998 HEA; CFR 668.22(a),(e), (f), (g), (h), (i); and the 1999-00 Federal Student financial Aid Handbook, Institutional Eligibility and Participation Section.

