

# CRISIS SERVICES

## **Erie County**

### Crisis Services

24-hour Hotline: (716) 834-3131

2969 Main Street, Buffalo, NY 14214

Services: The Advocate Program provides confidential response and support for survivors of rape, sexual assault, domestic violence, family violence and elder abuse – 24 hours a day, 7 days a week.

### Domestic Violence Response for Erie County (Family Justice Center)

(716) 862-HELP (4357)

(716) 884-6000 (for shelter)

## **Monroe County**

### Lifeline

(585) 275-5151

Services: Available to victims of sexual assault and anyone who has been affected by sexual assault/violence whether recent or in the past.

## **Genesee County**

### Care + Crisis Helpline (24-Hour Confidential Hotline and Live Text)

1-844-345-4400

(585) 344-4400

Services: Available for any issue: suicide, anxiety, bullying, depression, sexual assault

### YWCA Confidential Domestic Violence Crisis and Prevention Services

(585) 343-7513

Services: Immediate aid, shelter, counseling, children's services, court advocacy available for anyone (man, woman, or child) who is a victim or witness of domestic abuse.

## **Livingston County**

### Care + Crisis Helpline (24-Hour Confidential Hotline and Live Text)

1-844-345-4400

(585) 344-4400

Services: Available for any issue: suicide, anxiety, bullying, depression, sexual assault  
Orleans County

### Care + Crisis Helpline (24-Hour Confidential Hotline and Live Text)

1-844-345-4400

(585) 344-4400

### Lifeline

(585) 275-5151

Services: Available for any issue: suicide, anxiety, bullying, depression, sexual assault and domestic violence

## **Niagara County**

### 24-Hour Crisis Help

(716) 285-3515

## **Wyoming County**

### Care + Crisis Helpline (24-Hour Confidential Hotline and Live Text)

1-844-345-4400

(585) 344-4400

Services: Available for any issue: suicide, anxiety, bullying, depression, sexual assault and domestic violence

## **Other Areas in Western NY**

Call 2-1-1 for free and confidential guidance (not Crisis) in linking with services in your area.

## **In Canada (Greater Niagara Area)**

### Distress Center Niagara

St. Catharines, Niagara Falls and Area (905) 688-3711

Port Colborne, Wainfleet and Area (905) 734-1212

Fort Erie and Area (905) 382-0689

Grimsby, West Lincoln and Area (905) 563-6674