

COMPLAINT RESOLUTION

If an issue cannot be resolved internally, you may file a complaint about Medaille College by contacting the following entities:

1. New York State Department of Education – Office of Higher Education
www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university
2. National Council for State Authorization Reciprocity Agreement (SARA) at www.nc-sara.org
3. Medaille College accreditor, the Middle States Commission on Higher Education, located at 3624 Market Street, Philadelphia, PA 19104, Phone: 267.284.5000, at www.msche.org/complaints/
4. Appropriate complaint agency in all states where students reside